

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



April 19, 2021

Jeffrey T. Linam
Vice President of Rates & Regulatory
California-American Water Company
4701 Beloit Drive
Sacramento, CA 95838-2434

Dear Mr. Linam,

The Commission has approved California-American Water Company's Advice Letter No. 1326, filed on March 5, 2021, regarding LIRA to CAP Update.

Enclosed are copies of the following revised tariff sheets, effective March 5, 2021, for the utility's files:

P.U.C. Sheet No.	Title of Sheet
9952-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 1
9953-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 2
9954-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 3
9955-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 4
9956-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 5

P.U.C.

Sheet No.	Title of Sheet
9957-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 6
9958-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 7
9959-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 8
9960-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 9
9961-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 10
9962-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 11
9963-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 12
9964-W	Schedule No. FV-1 Fruitridge Vista Service Area GENERAL METERED SERVICE Sheet 1
9965-W	Schedule No. FV-2 Fruitridge Vista Service Area GENERAL FLAT RATE SERVICE Sheet 1
9966-W	Schedule No. H-1 (Continued) Hillview Service Area GENERAL METERED SERVICE Sheet 3

P.U.C.

Sheet No.	Title of Sheet
9967-W	Schedule No. H-1 (Continued) Hillview Service Area GENERAL METERED SERVICE Sheet 4
9968-W	Schedule No. LA-1 Los Angeles County District Tariff Area GENERAL METERED SERVICE Sheet 4
9969-W	Schedule No. LA-3M Los Angeles County District Tariff Area MEASURED IRRIGATION SERVICE Sheet 10
9970-W	Schedule No. LA-RP-1 Los Angeles County District - Rio Plaza GENERAL METERED SERVICE Sheet 1
9971-W	Schedule No. LA-RP-1 Los Angeles County District - Rio Plaza GENERAL METERED SERVICE Sheet 2
9972-W	Schedule No. MO-1-SF (Continued) GENERAL METERED SERVICE in the Monterey Service Area Tariff Area SINGLE FAMILY RESIDENTIAL CUSTOMERS Sheet 3
9973-W	Schedule No. MO-1-SF (Continued) GENERAL METERED SERVICE in the Monterey Service Area Tariff Area SINGLE FAMILY RESIDENTIAL CUSTOMERS Sheet 5
9974-W	Schedule No. MO-1-MF (Continued) GENERAL METERED SERVICE in the Monterey Service Area Tariff Area MULTI-FAMILY RESIDENTIAL CUSTOMERS Sheet 3
9975-W	Schedule No. MO-1-MF (Continued) GENERAL METERED SERVICE in the Monterey Service Area Tariff Area MULTI-FAMILY RESIDENTIAL CUSTOMERS Sheet 5

P.U.C.	
Sheet No.	Title of Sheet
9976-W	Schedule No. MO-1C (Continued) GENERAL METERED SERVICE in the Monterey Service Area Tariff Area NON-RESIDENTIAL CUSTOMERS Sheet 7
9977-W	Schedule No. MO-1O (Continued) GENERAL METERED SERVICE in the Monterey Service Area Tariff Area OTHER CUSTOMERS Sheet 5
9978-W	Schedule No. CEN-SAT (Continued) Central Satellite Tariff Area GENERAL METERED SERVICE Sheet 3
9979-W	Schedule No. ND-1 (Continued) Northern Division Tariff Area GENERAL METERED SERVICES Sheet 5
9980-W	Schedule No. SD-1 Continued San Diego County District Tariff Area General Metered Service Sheet 3
9981-W	Schedule No. VN-1 (Continued) Ventura County District Tariff Area GENERAL METERED SERVICE Sheet 3
9982-W	Schedule No. VN-9MC (Continued) Ventura County District Tariff Area METERED CONSTRUCTION SERVICE Sheet 2
9983-W	PRELIMINARY STATEMENT (Continued) Sheet 1
9984-W	PRELIMINARY STATEMENT (Continued) Sheet 2
9985-W	Customer Assistance Program Application Cover Letter and Form in English and Spanish Sheet 1
9986-W	Customer Assistance Program Denial Letter in English Sheet 1

P.U.C.

Sheet No.	Title of Sheet
9987-W	Customer Assistance Program Denial Letter in Spanish Sheet 1
9988-W	Customer Assistance Program Opt Out Cover Letter in English Sheet 1
9989-W	Customer Assistance Program Opt Out Cover Letter in Spanish Sheet 1
9990-W	Customer Assistance Program Re-Enrollment Letter in English Sheet 1
9991-W	Customer Assistance Program Re-Enrollment Letter in Spanish Sheet 1
9992-W	Customer Assistance Program Resubmit Application in English Sheet 1
9993-W	Customer Assistance Program Resubmit Application in Spanish Sheet 1
9994-W	TABLE OF CONTENTS (Continued) Sheet 9
9995-W	TABLE OF CONTENTS Sheet 3
9996-W	TABLE OF CONTENTS Sheet 2
9997-W	TABLE OF CONTENTS Sheet 1
Cancel	6812, 6808, 6810, 6814, 6809, 6811, 6813, 6815, 6816, 9909, 9910, 9911, 9912, 9913, 9914, 9915, 9916, 9752, 9753, 9754, 9755

Please contact Bradley Leong at BL4@cpuc.ca.gov or 415-703-2307, if you have any questions.

Thank you,

/s/ROBIN BRYANT

Robin Bryant
Water Division

Enclosures

**CALIFORNIA PUBLIC UTILITIES COMMISSION
DIVISION OF WATER AND AUDITS**

Advice Letter Cover Sheet

Utility Name: California American Water	Date Mailed to Service List: March 5, 2021
District: All Districts	
CPUC Utility #: U210W	Protest Deadline (20th Day): March 25, 2021
Advice Letter #: 1326	Review Deadline (30th Day): April 4, 2021
Tier: <input checked="" type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> Compliance	Requested Effective Date: March 5, 2021
Authorization: D.20-08-047	
Description: LIRA to CAP Update	Rate Impact: \$See AL See AL%

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

Utility Contact: Leana Ramirez
Phone: 916-568-4279
Email: Leana.ramirez@amwater.com

Utility Contact: Jonathan Morse
Phone: 916-568-4237
Email: Jonathan.morse@amwater.com

DWA Contact: Tariff Unit
Phone: (415) 703-1133
Email: Water.Division@cpuc.ca.gov

DWA USE ONLY

<u>DATE</u>	<u>STAFF</u>	<u>COMMENTS</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

APPROVED

WITHDRAWN

REJECTED

Signature: _____

Comments: _____

Date: _____



4701 Beloit Drive
Sacramento, CA 95838
www.amwater.com

P (916) 568-4251
F (916) 568-4260

March 5, 2021

ADVICE LETTER NO. 1326

TO THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

California-American Water Company (California American Water) (U210W) submits for review this advice letter including the following attached tariff sheets applicable to All California American Water Districts.

Purpose:

By this advice letter, California American Water requests authorization to revise its Schedule No. CA-LIRA. The changes are as follows:

- Add the following tariffs:
 - Create new heading for Schedule No. CA-LIRA Tariffs consistent with the approved consolidation in D.20-08-047.
 - Heading names are now Schedule No. CA-CAP.
- Delete the following tariffs that are no longer effective:
 - Schedule No. CA-LIRA
 - Low Income Program Application and Renewal Cover Letter in English – 6812-W
 - Low Income Program Application and Renewal Form in English – 6813-W
 - Low Income Program Application and Renewal Cover Letter in Spanish – 6814-W
 - Low Income Program Application and Renewal Form in Spanish – 6815-W
 - Low Income Program Opt Out Cover Letter – English – 6808-W
 - Low Income Program Opt Out Cover Letter – Spanish – 6810-W
 - Low Income Program Opt Out Form – English – 6809-W
 - Low Income Program Opt Out Form – Spanish – 6811-W
 - H2O Help to Other Program Pamphlet – 6816-W
- Modify the following tariffs for consistency with prior approvals and tariffs:
 - FV-1 and FV-2
 - H-1 (Continued)
 - LA-1
 - MO-1C(Continued)
 - MO-1-MF(Continued)
 - MO-1O(Continued)
 - MO-1-SF(Continued)
 - ND-1(Continued)
 - LA-RP-1
 - SD-1(Continued)

- VN-1(Continued)
- Create the following tariffs and associated forms and letters:
 - Customer Assistance Program (“CAP”) Application and renewal Form - English and Spanish
 - CAP Denial Letter - English
 - CAP Denial Letter – Spanish
 - CAP Opt Out Cover Letter – English
 - CAP Opt Out Cover Letter – Spanish
 - CAP Re-Enrollment Letter – English
 - CAP Re-Enrollment Letter – Spanish
 - CAP Resubmit Application – English
 - CAP Resubmit Application – Spanish
- Corrected the Tier 5 Monterey Service Area Tier 5 quantity rate in which a decimal place was inadvertently omitted.
- Add the CAP surcharge special condition language to Rio Plaza, Fruitridge, and Hillview tariffs. The surcharge was inadvertently left off AL 1307 and this omission will be corrected through this filing. Non-CAP customers in these service areas are not being billed the CAP surcharge and will begin billing on or shortly after the effective date of this advice letter.

The above changes do not impact authorized rates and all customers were billed correctly with respect to the modifications addressed above.

Background:

D.20-08-047 was issue on 9/3/2020. Ordering Paragraph 4 of D.20-08-047

Commission regulated water utilities shall name or rename their respective low-income water assistance program as “Customer Assistance Program” as part of their next general rate case applications. Water utilities with low-income programs shall describe their programs in filings and public outreach with the name “Customer Assistance Program.” Water utilities may use the CAP acronym where appropriate.

California American Water files this advice letter to proactively make this name change prior to its 2022 GRC filing.

Request:

Update applicable tariffs, forms, and letters to reflect the program name change to Customer Assistance Program (“CAP”).

Add the CAP surcharge special condition language to Rio Plaza, Fruitridge, and Hillview tariffs. The surcharge was inadvertently left off AL 1307, which extended the customer assistance discount to eligible customers in these three recently acquired service areas. Non-CAP customers in these service areas are not being billed the CAP surcharge and will begin billing on or shortly after the effective date of this advice letter.

Tier Designation:

These tariffs are submitted pursuant to General Order No.96-B and this advice letter is designated as a Tier 1 filing.

Effective Date:

California American Water requests an effective date of March 5, 2021.

Notice

Per guidance from the California Public Utilities Commission's Water Division, during the COVID-19 pandemic advice letters will only be delivered electronically to the service list. Hardcopy advice letters will be mailed as soon as administrative staff are able to return to California American Water offices.

RESPONSE OR PROTEST¹

Anyone may submit a response or protest for this AL. When submitting a response or protest, **please include the utility name and advice letter number in the subject line.**

A **response** supports the filing and may contain information that proves useful to the Commission in evaluating the AL. A **protest** objects to the AL in whole or in part and must set forth the specific grounds on which it is based. These grounds² are:

1. The utility did not properly serve or give notice of the AL;
2. The relief requested in the AL would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
3. The analysis, calculations, or data in the AL contain material error or omissions;
4. The relief requested in the AL is pending before the Commission in a formal proceeding; or
5. The relief requested in the AL requires consideration in a formal hearing, or is otherwise inappropriate for the AL process; or
6. The relief requested in the AL is unjust, unreasonable, or discriminatory, provided that such a protest may not be made where it would require relitigating a prior order of the Commission.
7. A protest may not rely on policy objections to an AL where the relief requested in the AL follows rules or directions established by statute or Commission order applicable to the utility. A protest shall provide citations or proofs where available to allow staff to properly consider the protest.

DWA must receive a response or protest via email (**or** postal mail) within 20 days of the date the AL is filed. When submitting a response or protest, **please include the utility name and advice letter number in the subject line.**

The addresses for submitting a response or protest are:

Email Address:

Water.Division@cpuc.ca.gov

Mailing Address:

CA Public Utilities Commission

¹ G.O. 96-B, General Rule 7.4.1

² G.O. 96-B, General Rule 7.4.2

Division of Water and Audits
505 Van Ness Avenue
San Francisco, CA 94102

On the same day the response or protest is submitted to DWA, the respondent or protestant shall send a copy of the protest to California American Water at:

Email Address:

leana.ramirez@amwater.com

sarah.leeper@amwater.com

jonathan.morse@amwater.com

Mailing Address:

4701 Beloit Drive
Sacramento, CA 95838

555 Montgomery Street, Ste. 816
San Francisco, CA 94111

4701 Beloit Drive
Sacramento, CA 95838

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform DWA, within the 20-day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

REPLIES³

The utility shall reply to each protest and may reply to any response. Any reply must be received by DWA within five business days after the end of the protest period, and shall be served on the same day on each person who filed the protest or response to the AL.

CALIFORNIA-AMERICAN WATER COMPANY

/s/ Leana Ramirez

Leana Ramirez
Operations Specialist - Rates & Regulatory

³ G.O. 96-B, General Rule 7.4.3

Cal P.U.C. Sheet No.	Title of Sheet
9952-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 1
9953-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 2
9954-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 3
9955-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 4
9956-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 5
9957-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 6
9958-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 7
9959-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 8
9960-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 9
9961-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 10
9962-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 11

**Title of Sheets
Advice 1326**

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
9963-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 12	
9964-W	Schedule No. FV-1 Fruitridge Vista Service Area GENERAL METERED SERVICE Sheet 1	9880-W
9965-W	Schedule No. FV-2 Fruitridge Vista Service Area GENERAL FLAT RATE SERVICE Sheet 1	9881-W
9966-W	Schedule No. H-1 (Continued) Hillview Service Area GENERAL METERED SERVICE Sheet 3	9741-W
9967-W	Schedule No. H-1 (Continued) Hillview Service Area GENERAL METERED SERVICE Sheet 4	9561-W
9968-W	Schedule No. LA-1 Los Angeles County District Tariff Area GENERAL METERED SERVICE Sheet 4	9874-W
9969-W	Schedule No. LA-3M Los Angeles County District Tariff Area MEASURED IRRIGATION SERVICE Sheet 10	9875-W
9970-W	Schedule No. LA-RP-1 Los Angeles County District - Rio Plaza GENERAL METERED SERVICE Sheet 1	9890-W
9971-W	Schedule No. LA-RP-1 Los Angeles County District - Rio Plaza GENERAL METERED SERVICE Sheet 2	9743-W
9972-W	Schedule No. MO-1-SF (Continued) GENERAL METERED SERVICE in the Monterey Service Area Tariff Area SINGLE FAMILY RESIDENTIAL CUSTOMERS Sheet 3	9769-W

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
9973-W	Schedule No. MO-1-SF (Continued) GENERAL METERED SERVICE in the Monterey Service Area Tariff Area SINGLE FAMILY RESIDENTIAL CUSTOMERS Sheet 5	9866-W
9974-W	Schedule No. MO-1-MF (Continued) GENERAL METERED SERVICE in the Monterey Service Area Tariff Area MULTI-FAMILY RESIDENTIAL CUSTOMERS Sheet 3	9777-W
9975-W	Schedule No. MO-1-MF (Continued) GENERAL METERED SERVICE in the Monterey Service Area Tariff Area MULTI-FAMILY RESIDENTIAL CUSTOMERS Sheet 5	9867-W
9976-W	Schedule No. MO-1C (Continued) GENERAL METERED SERVICE in the Monterey Service Area Tariff Area NON-RESIDENTIAL CUSTOMERS Sheet 7	9868-W
9977-W	Schedule No. MO-1O (Continued) GENERAL METERED SERVICE in the Monterey Service Area Tariff Area OTHER CUSTOMERS Sheet 5	9869-W
9978-W	Schedule No. CEN-SAT (Continued) Central Satellite Tariff Area GENERAL METERED SERVICE Sheet 3	9870-W
9979-W	Schedule No. ND-1 (Continued) Northern Division Tariff Area GENERAL METERED SERVICES Sheet 5	9871-W
9980-W	Schedule No. SD-1 Continued San Diego County District Tariff Area General Metered Service Sheet 3	9873-W
9981-W	Schedule No. VN-1 (Continued) Ventura County District Tariff Area GENERAL METERED SERVICE Sheet 3	9876-W
9982-W	Schedule No. VN-9MC (Continued) Ventura County District Tariff Area METERED CONSTRUCTION SERVICE Sheet 2	9522-W

**Title of Sheets
Advice 1326**

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
9983-W	PRELIMINARY STATEMENT (Continued) Sheet 1	9648-W
9984-W	PRELIMINARY STATEMENT (Continued) Sheet 2	9649-W
9985-W	Customer Assistance Program Application Cover Letter and Form in English and Spanish Sheet 1	
9986-W	Customer Assistance Program Denial Letter in English Sheet 1	
9987-W	Customer Assistance Program Denial Letter in Spanish Sheet 1	
9988-W	Customer Assistance Program Opt Out Cover Letter in English Sheet 1	
9989-W	Customer Assistance Program Opt Out Cover Letter in Spanish Sheet 1	
9990-W	Customer Assistance Program Re-Enrollment Letter in English Sheet 1	
9991-W	Customer Assistance Program Re-Enrollment Letter in Spanish Sheet 1	
9992-W	Customer Assistance Program Resubmit Application in English Sheet 1	
9993-W	Customer Assistance Program Resubmit Application in Spanish Sheet 1	
9994-W	TABLE OF CONTENTS (Continued) Sheet 9	8071-W
9995-W	TABLE OF CONTENTS Sheet 3	9950-W
9996-W	TABLE OF CONTENTS Sheet 2	9946-W
9997-W	TABLE OF CONTENTS Sheet 1	9951-W
DELETE	Low Income Program Application and Renewal Cover Letter in English See Attachment Form Sheet 1	6812-W
DELETE	Low Income Program Opt Out Cover Letter in English See Attachment Form Sheet 1	6808-W

**Title of Sheets
Advice 1326**

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
DELETE	Low Income Program Opt Out Cover Letter in Spanish See Attachment Form Sheet 1	6810-W
DELETE	Low Income Program Opt Out Cover Letter in Spanish See Attachment Form Sheet 1	6814-W
DELETE	Low Income Program Opt Out Form in English See Attachment Form Sheet 1	6809-W
DELETE	Low Income Program Opt Out Form in Spanish See Attachment Form Sheet 1	6811-W
DELETE	Low Income Program Application and Renewal Form in English See Attachment Form Sheet 1	6813-W
DELETE	Low Income Program Application and Renewal Form in Spanish See Attachment Form Sheet 1	6815-W
DELETE	H2O Help to Others Program Pamphlet See Attachment Form Sheet 1	6816-W
DELETE	Schedule No. CA-LIRA California American Water LOW INCOME RATEPAYER ASSISTANCE PROGRAM Sheet 1	9909-W
DELETE	Schedule No. CA-LIRA California American Water LOW INCOME RATEPAYER ASSISTANCE PROGRAM Sheet 2	9910-W
DELETE	Schedule No. CA-LIRA California American Water LOW INCOME RATEPAYER ASSISTANCE PROGRAM Sheet 3	9911-W
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DELETE	Schedule No. CA-LIRA California American Water LOW INCOME RATEPAYER ASSISTANCE PROGRAM Sheet 5	9913-W

**Title of Sheets
Advice 1326**

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DELETE	Schedule No. CA-LIRA California American Water LOW INCOME RATEPAYER ASSISTANCE PROGRAM Sheet 8	9916-W
DELETE	Schedule No. CA-LIRA California American Water LOW INCOME RATEPAYER ASSISTANCE PROGRAM Sheet 9	9752-W
DELETE	Schedule No. CA-LIRA California American Water LOW INCOME RATEPAYER ASSISTANCE PROGRAM Sheet 10	9753-W
DELETE	Schedule No. CA-LIRA California American Water LOW INCOME RATEPAYER ASSISTANCE PROGRAM Sheet 11	9754-W
DELETE	Schedule No. CA-LIRA California American Water LOW INCOME RATEPAYER ASSISTANCE PROGRAM Sheet 12	9755-W

655 W. Broadway, Suite 1410
San Diego, CA 92101

Schedule No. CA-CAP
California American Water
CUSTOMER ASSISTANCE PROGRAM

Sheet 1

APPLICABILITY

Applicable to individually metered and flat rate residential customers, qualified non-profit group living facilities, qualified agricultural employee housing facilities, and migrant farm worker housing centers where the customer meets all the special conditions of this schedule.

TERRITORY

All territories served by California American Water Company

RATES:

**Northern Division:
Sacramento Service Area**

Quantity Rates:

	<u>Base Rate</u> <u>Per 100 gal (CGL)</u>
For the first 74.8 CGL	\$0.3170
For next 74.8 CGL	\$0.4250
For all water delivered over 149.6 CGL	\$0.8315

Service Charge: General Metered

	<u>Per Meter</u> <u>Per Month</u>
For 5/8 x 3/4-inch meter	\$11.94
For 3/4-inch meter	\$17.92
For 1-inch meter	\$29.86
For 1-1/2-inch meter	\$59.71
For 2-inch meter	\$95.53
For 3-inch meter	\$179.12
For 4-inch meter	\$298.54
For 6-inch meter	\$597.08
For 8-inch meter	\$955.33
For 10-inch meter	\$1,373.28
For 12-inch meter	\$2,567.44

Larkfield Service Area

Quantity Rates:

	<u>Base Rate</u> <u>Per 100 gal (CGL)</u>
For the first 52.4 CGL	\$0.7204
For the next 52.4 CGL	\$0.7788
For the next 139.4 CGL	\$1.3849
For all water delivered over 243.9 CGL	\$1.8010

(Continued)

(TO BE INSERTED BY UTILITY)
Advice 1326
Decision D. 20-08-047

ISSUED BY
J. T. LINAM
DIRECTOR - Rates & Regulatory

(TO BE INSERTED BY C.P.U.C.)
Date Filed 03/05/2021
Effective 03/05/2021
Resolution _____

655 W. Broadway, Suite 1410
San Diego, CA 92101

Schedule No. CA-CAP
California American Water
CUSTOMER ASSISTANCE PROGRAM

Sheet 2

RATES (Continued):

Northern Division (Continued):

Larkfield District (Continued)

Service Charge: General Metered

	<u>Per Meter</u> <u>Per Month</u>
For 5/8 x 3/4-inch meter.....	\$14.30
For 3/4-inch meter.....	\$21.45
For 1-inch meter.....	\$35.74
For 1-1/2-inch meter.....	\$71.49
For 2-inch meter.....	\$114.38
For 3-inch meter.....	\$214.46
For 4-inch meter.....	\$357.44
For 6-inch meter.....	\$714.88
For 8-inch meter.....	\$1,143.80

Meadowbrook Service Area

Quantity Rates:

	<u>Base Rate</u> <u>Per 100 gal(CGL)</u>
For the first 112 CGL.....	\$0.1383
For all water delivered over 112 CGL.....	\$0.2124

Service Charge: General Metered

	<u>Per Meter</u> <u>Per Month</u>
For 5/8 to 3/4-inch meter.....	\$18.07
For 3/4-inch meter.....	\$18.07
For 1-inch meter.....	\$45.18
For 1-1/2-inch meter.....	\$90.36
For 2-inch meter.....	\$144.58
For 3-inch meter.....	\$271.09
For 4-inch meter.....	\$451.81
For 6-inch meter.....	\$903.64

(Continued)

(TO BE INSERTED BY UTILITY)

ISSUED BY

(TO BE INSERTED BY C.P.U.C.)

Advice 1326
Decision D. 20-08-047

J. T. LINAM
DIRECTOR - Rates & Regulatory

Date Filed 03/05/2021
Effective 03/05/2021
Resolution _____

655 W. Broadway, Suite 1410

San Diego, CA 92101

Schedule No. CA-CAP
California American Water
CUSTOMER ASSISTANCE PROGRAM

Sheet 3

RATES (Continued):

Hillview Service Area

Quantity Rates:

	<u>Base Rate</u> <u>Per 100 gal (CGL)</u>
For all water used	\$0.4032

Service Charge: General Metered

	<u>Per Meter</u> <u>Per Month</u>
For 3/4-inch meter	\$38.11
For 1-inch meter	\$63.51
For 1-1/2-inch meter	\$127.03
For 2-inch meter	\$203.24
For 3-inch meter	\$381.09
For 4-inch meter	\$635.14
For 6-inch meter	\$1,270.28

Fruitridge Vista Service Area

Quantity Rates:

	<u>Base Rate</u> <u>Per 100 gal (CGL)</u>
For all water used	\$0.1486

Service Charge: General Metered

	<u>Per Meter</u> <u>Per Month</u>
For 5/8 x 3/4-inch meter	\$9.63
For 3/4-inch meter	\$14.46
For 1-inch meter	\$24.08
For 1-1/2-inch meter	\$48.14
For 2-inch meter	\$77.03
For 3-inch meter	\$144.41
For 4-inch meter	\$240.71
For 6-inch meter	\$481.42

Flat Rate:

	<u>Base Rate</u> <u>Per 100 gal (CGL)</u>
For a single residential unit, including premises not exceeding 10,000 sq. ft in area	\$34.16

(Continued)

(TO BE INSERTED BY UTILITY)

ISSUED BY

(TO BE INSERTED BY C.P.U.C.)

Advice 1326
Decision D. 20-08-047

J. T. LINAM
DIRECTOR - Rates & Regulatory

Date Filed 03/05/2021
Effective 03/05/2021
Resolution _____

Schedule No. CA-CAP
 California American Water
CUSTOMER ASSISTANCE PROGRAM

Sheet 4

RATES:

Central Division:

Monterey Service Area

Quantity Rates:

	<u>Base Rate</u> <u>Per 100 gal (CGL)</u>
For the first 29.9 CGL.....	\$0.6260
For the next 29.9 CGL.....	\$0.9389
For the next 44.9 CGL.....	\$2.1909
For the next 67.3 CGL.....	\$4.0688
For all water over 172.0 CGL.....	\$7.1539

Service Charge: General Metered

	<u>Per Meter</u> <u>Per Month</u>
For 5/8 x 3/4-inch meter.....	\$15.03
For 3/4-inch meter.....	\$26.32
For 1-inch meter.....	\$52.60
For 1-1/2-inch meter.....	\$164.91
For 2-inch meter.....	\$281.45
For 3-inch meter.....	\$527.71
For 4-inch meter.....	\$923.50
For 6-inch meter.....	\$1,978.93
For 8-inch meter.....	\$3,166.29

Central Satellite -- Ambler Park, Toro, Ralph Lane, Garrapata Service Areas

Quantity Rates:

	<u>Base Rate</u> <u>Per 100 gal (CGL)</u>
For the first 59.8 CGL.....	\$0.5239
For the next 74.8 CGL.....	\$0.8731
For the next 650.8 CGL.....	\$1.0478
For all water over 785.4 CGL.....	\$1.9100

(Continued)

(TO BE INSERTED BY UTILITY)
 Advice 1326
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Schedule No. CA-CAP
California American Water
CUSTOMER ASSISTANCE PROGRAM

Sheet 5

RATES (Continued):

Central Division (Continued):

Central Satellite -- Ambler Park, Toro, Ralph Lane, Garrapata Service Areas (Continued)

Service Charge: General Metered

	<u>Per Meter</u>
	<u>Per Month</u>
For 5/8 x 3/4-inch meter.....	\$11.31
For 3/4-inch meter.....	\$16.97
For 1-inch meter.....	\$28.28
For 1-1/2-inch meter.....	\$56.55
For 2-inch meter.....	\$90.48
For 3-inch meter.....	\$169.65
For 4-inch meter.....	\$282.75
For 6-inch meter.....	\$565.51
For 8-inch meter.....	\$904.81

(Continued)

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655 W. Broadway, Suite 1410

San Diego, CA 92101

Schedule No. CA-CAP
California American Water
CUSTOMER ASSISTANCE PROGRAM

Sheet 6

RATES:

Ventura Service Area

Quantity Rates:

	<u>Base Rate</u>
	<u>Per 100 gal (CGL)</u>
For the first 89.7 CGL.....	\$0.4320
For the next 89.7 CGL.....	\$0.5538
For the next 269.2 CGL.....	\$0.9207
For all water delivered over 448.4 CGL.....	\$1.3568

Service Charge: General Metered

	<u>Per Meter</u>
	<u>Per Month</u>
For 5/8 x 3/4-inch meter.....	\$7.35
For 3/4-inch meter.....	\$11.02
For 1-inch meter.....	\$18.37
For 1-1/2-inch meter.....	\$36.73
For 2-inch meter.....	\$58.77
For 3-inch meter.....	\$110.20
For 4-inch meter.....	\$183.67
For 6-inch meter.....	\$367.34
For 8-inch meter.....	\$587.74
For 10-inch meter.....	\$844.88

Los Angeles County District:

Baldwin Hills Service Area

Quantity Rates:

	<u>Base Rate</u>
	<u>Per 100 gal (CGL)</u>
For the first 82.2 CGL.....	\$0.3971
For the next 52.3 CGL.....	\$0.4963
For the next 164.5 CGL.....	\$0.8050
For all water delivered over 299.2 CGL.....	\$1.1198

(Continued)

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655 W. Broadway, Suite 1410

San Diego, CA 92101

Schedule No. CA-CAP
California American Water
CUSTOMER ASSISTANCE PROGRAM

Sheet 7

RATES (Continued):

Los Angeles County District (continued)

Duarte Service Area

Quantity Rates:

	<u>Base Rate</u>
	<u>Per 100 gal (CGL)</u>
For the first 82.2 CGL	\$0.3111
For the next 89.7 CGL	\$0.3986
For the next 1,0995.5 CGL	\$0.6027
For all water delivered over 1,271.6 CGL	\$0.9210

San Marino Service Area

Quantity Rates:

	<u>Base Rate</u>
	<u>Per 100 gal (CGL)</u>
For the first 97.2 CGL	\$0.2850
For the next 112.2 CGL	\$0.3974
For the next 351.5 CGL	\$0.7294
For all water delivered over 561.0 CGL	\$0.9580

Service Charge: General Metered

	<u>Per Meter</u>
	<u>Per Month</u>
For 5/8 x 3/4-inch meter.....	\$8.53
For 3/4-inch meter.....	\$12.79
For 1-inch meter.....	\$21.32
For 1-1/2-inch meter.....	\$42.63
For 2-inch meter.....	\$68.20
For 3-inch meter.....	\$127.88
For 4-inch meter.....	\$213.13
For 6-inch meter.....	\$426.25
For 8-inch meter.....	\$682.01
For 10-inch meter.....	\$980.39

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655 W. Broadway, Suite 1410
San Diego, CA 92101

Schedule No. CA-CAP
California American Water
CUSTOMER ASSISTANCE PROGRAM

Sheet 8

RATES (Continued):

Rio Plaza Service Area

Quantity Rates:

	<u>Base Rate</u> <u>Per 100 gal (CGL)</u>
For the first 45 CGL.....	\$0.1569
For the next 45 CGL.....	\$0.2543
For all water delivered over 90 CGL.....	\$0.4546

Service Charge: General Metered

	<u>Per Meter</u> <u>Per Month</u>
For 3/4-inch meter.....	\$24.18
For 1-inch meter.....	\$40.32
For 1-1/2-inch meter.....	\$80.61
For 2-inch meter.....	\$129.03
For 3-inch meter.....	\$241.88
For 4-inch meter.....	\$403.12

San Diego Service Area

Quantity Rates:

	<u>Base Rate</u> <u>Per 100 gal (CGL)</u>
For the first 59.8 CGL.....	\$0.6199
For the next 52.4 CGL.....	\$0.6966
For the next 112.2 CGL.....	\$1.2821
For all water delivered over 224.4 CGL.....	\$1.7218

Service Charge: General Metered

	<u>Per Meter</u> <u>Per Month</u>
For 5/8 x 3/4-inch meter.....	\$6.04
For 3/4-inch meter.....	\$9.06
For 1-inch meter.....	\$15.11
For 1-1/2-inch meter.....	\$30.21
For 2-inch meter.....	\$48.34
For 3-inch meter.....	\$90.64
For 4-inch meter.....	\$151.07
For 6-inch meter.....	\$302.13
For 8-inch meter.....	\$483.41
For 10-inch meter.....	\$694.91

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Advice	1326	J. T. LINAM	Date Filed	<u>03/05/2021</u>
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			Resolution	_____

Schedule No. CA-CAP
California American Water
CUSTOMER ASSISTANCE PROGRAM

Sheet 9

SPECIAL CONDITIONS APPLICABLE TO CUSTOMER ASSISTANCE PROGRAM

(C)

General Items

1. **Customer Assistance Program (CAP):** As reflected in this tariff, qualifying customers receive a surcredit, as noted above, per month per qualifying residential customer. Customers must apply with the Company for acceptance into the Customer Assistance Program. Qualification criteria are outlined below. This program is also known as the H2O Help to Others Program. Effective June 1, 2020 to May 31, 2021.

(C)

(C)

- a. **CAP Household:** A CAP Household is a household where the total gross income from all sources, including total income from all persons living full-time in the household, is less than shown on the table below based on the number of persons in the household. Total gross income shall include both taxable and non-taxable income. Persons who are claimed as a dependent on another person's income tax return are not eligible for this program. The California American Water bill must be in the customer's name.

(C)

Household Size	CARE & Energy Savings Assistance Program (CAP)
1-2	\$34,480
3	\$43,440
4	\$52,400
5	\$61,360
6	\$70,320
7	\$79,280
8	\$88,240
Each Additional person	\$8,960

(C)

Application and Eligibility Declaration: An application and eligibility declaration on a form authorized by the Commission is required for each request for service under this schedule. Renewal of a customer's eligibility declaration will be required every two years and may be required on an annual basis. Customers are only eligible to receive service under this rate schedule at one residential location at any one time, and the rate applies only to the customer's permanent primary residence. This schedule is not applicable where, in the opinion of the Company, either the accommodation or the occupancy is transitory. Customers may self-certify and may be requested to present documentation verifying participation in a customer assistance program

(Continued)

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Schedule No. CA-CAP
California American Water
CUSTOMER ASSISTANCE PROGRAM

Sheet 10

SPECIAL CONDITIONS APPLICABLE TO CUSTOMER ASSISTANCE PROGRAM (Continued): (C)
General Items

1. Customer Assistance Program (CAP) (Continued): (C)

- c. **Commencement of Rate:** Eligible customers shall be billed on this schedule commencing no later than one billing period after receipt and approval of the customer's application by the Company.
- d. **Verification:** Information provided by the applicant is subject to verification by the Company. Refusal or failure of a customer to provide documentation of eligibility acceptable to the Company, upon the request of the Company, shall result in removal from this rate schedule.
- e. **Notice from Customer:** It is the customer's responsibility to notify the Company if there is a change in the customer's eligibility status. Notification should be made within 30 days of the customer's change in eligibility.
- f. Customers may be re-billed for periods of ineligibility under the applicable rate schedule

2. Customer Assistance Program (CAP) for Migrant Farm Worker Housing Centers (MFHC): (C)

Consistent with Assembly Bill (AB) 868, signed on September 21, 2004, and with California Public Utilities Commission Decision No. 08-03-022, the Customer Assistance Program discount shall be offered to non-profit farm worker housing centers, including those not managed by the Office of Migrant Services (OMS). Qualifying facilities receive a sur-credit equal to the applicable Customer Assistance Program monthly discount in the service area per qualifying housing unit. Customers must apply with the Company for acceptance into the Customer Assistance Program. Qualification criteria are outlined below. This program is also known as the H2O Help to Others Program. (C)

a. CAP for MFWHC: An MFWHC applying for acceptance into the program must meet the requirements listed below: (C)

- 1. The facility must provide pursuant to section 50710 of the Health and Safety Code or meet the definition in Subdivision (b) of Section 1140.4 of the Labor Code and have an exemption from local property taxes pursuant to Subdivision (g) of Section 214 of the Revenue and Taxation Code.
- 2. The facility must provide a copy of current contract with the Office of Migrant Services, or a copy of tax-exempt documentation.

(Continued)

(TO BE INSERTED BY UTILITY)	ISSUED BY	(TO BE INSERTED BY C.P.U.C.)
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Decision D. 20-08-047	DIRECTOR - Rates & Regulatory	Effective <u>03/05/2021</u>
		Resolution _____

Schedule No. CA-CAP
California American Water
CUSTOMER ASSISTANCE PROGRAM

Sheet 11

SPECIAL CONDITIONS APPLICABLE TO CUSTOMER ASSISTANCE PROGRAM (Continued): (C)
General Items

- 3. **Customer Assistance Program (CAP) for Nonprofit Group Living Facilities:** Group living facilities, homeless shelters, hospices and women’s shelters may be eligible for the customer assistance discount. Qualifying facilities receive a surcredit equal to the applicable customer assistance monthly discount in the service area per qualifying housing unit. Customers must apply with the Company for acceptance into the Customer Assistance Program. Qualification criteria are outlined below. This program is also known as the H2O Help to Others Program. (C)
 - a. **CAP for Nonprofit Group Living Facilities:** A nonprofit group living facility applying for acceptance into the program must meet the following requirements: (C)
 - 1. The organization operating the facility must provide a copy of the 501(c) (3) document certifying tax-exempt status. (C)
 - 2. All California American Water accounts must be in the name of the organization holding the tax-exempt status. (C)
 - 3. All of the residents or clients (including family units) occupying the facility at any given time must individually meet current income eligibility requirements as shown in Section 1 of this tariff schedule. (C)
 - b. Facilities that are not eligible for the program:
 - 1. Nonprofit facilities providing social services only.
 - 2. Group living facilities providing no other service than a place to live.
 - 3. Government owned or operated facilities.
 - 4. Government-subsidized facilities providing lodging only.

(Continued)

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Schedule No. CA-CAP
 California American Water
CUSTOMER ASSISTANCE PROGRAM

Sheet 12

SPECIAL CONDITIONS APPLICABLE TO CUSTOMER ASSISTANCE PROGRAM (Continued): (C)
General Items

3. **Customer Assistance Program (CAP) for Nonprofit Group Living Facilities:** (Continued) (C)

c. Additional requirements:

Group living facilities must provide special-needs social services such as meals or rehabilitation and may have satellite facilities in the name of one licensed organization that meet the same requirements as the main facility. Group living facilities include transitional housing such as drug rehabilitation centers or halfway houses, short-or long-term – care facilities, group homes for the physically or mentally Challenged and other nonprofit group living facilities.

Homeless shelters, hospices and women’s shelters must provide lodging as the primary Function, must be open for operation with at least six beds for a minimum of 180 days and/or nights per year and may also have satellite facilities in the name of one licensed organization that meet the same requirements as the main facility.

Separate applications must be filed for each type of facility (a homeless shelter, a women’s shelter, a hospice or group living facility), even if they are under one licensed organization.

Fees and Surcharges

Please reference each district’s Tariff Schedule 1 for a list of applicable fees and surcharges. Customer Assistance Program customers are exempt from the Customer Assistance Program (“CAP”) Balancing Account surcharge. (C)

(Continued)

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			Resolution	_____

Schedule No. FV-1
 Fruitridge Vista Service Area
GENERAL METERED SERVICE

Sheet 1

FRUITRIDGE VISTA TARIFF AREA

APPLICABILITY

Applicable to all metered water service.

TERRITORY

The unincorporated areas known as Fruitridge Vista Units, Sandra Heights Pacific Terrace Units, Bowling Green Units, and all immediately adjoining territory in Sacramento County including all territory contiguous to the southerly limits of the City of Sacramento.

RATES – METERED SERVICE

Quantity Rates:

<u>Metered Service Customers:</u>	<u>Base Rate</u> <u>Per 1 CCF</u> <u>(100 cu. ft.)</u>	<u>Base Rate</u> <u>Per 1 CGL</u> <u>(100 gal.)</u>
For all water used.....	\$1.3895	\$0.1857

Service Charge: Metered Service

	<u>Per Meter</u> <u>Per Month</u>
For 5/8x3/4-inch meter.....	\$12.03
For 3/4-inch meter.....	\$18.07
For 1-inch meter.....	\$30.10
For 1-1/2-inch meter.....	\$60.17
For 2-inch meter.....	\$96.28
For 3-inch meter.....	\$180.51
For 4-inch meter.....	\$300.89
For 6-inch meter.....	\$601.78

The Service Charge is a readiness-to-serve charge, which is applicable to all general metered services and to which is added the charge for water used computed at the Quantity Rates.

SPECIAL CONDITIONS

1. All bills are subject to the reimbursement fee set forth in Schedule No. UF.
2. All bills are subject to the surcharge set forth in Schedule No. CDPH.
3. Qualifying customers can receive a discount on their bill. Customers must apply with the Company for acceptance into the Customer Assistance Program. For additional details, please see Tariff Schedule No. CA-CAP. (C)
(C)
(C)
4. Per Advice Letter 1230-B, a surcharge of \$1.81 for the Customer Assistance Program (“CAP”) Balancing Account will be collected from all non-customer assistance program water and wastewater customers. (N)
(N)

(Continued)

(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
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Schedule No. FV-2
 Fruitridge Vista Service Area
GENERAL FLAT RATE SERVICE

Sheet 1

FRUITRIDGE VISTA TARIFF AREA

APPLICABILITY

Applicable to all metered water service.

TERRITORY

The unincorporated areas known as Fruitridge Vista Units, Sandra Heights Pacific Terrace Units, Bowling Green Units, and all immediately adjoining territory in Sacramento County including all territory contiguous to the southerly limits of the City of Sacramento.

RATES – FLAT RATE SERVICE

Flat Rates:

	<u>Per Service Connection (Per Month)</u>
1. For a single residential unit, including premises not exceeding 10,000 sq.ft.in area.....	\$ 42.70
(a) For each additional single-family unit on the same premise and served from the same service connection.....	\$ 26.71
(b) For each 100 sq. ft. of premises in excess of 10,000 sq. ft.....	\$ 0.73
2. For each automobile service station, including car wash rack, where service connection is not larger than one inch in diameter.....	\$ 88.00

SPECIAL CONDITIONS

1. The above flat rates apply to a service connection not larger than one inch in diameter.
2. If the utility so elects, a meter shall be installed and water served under Schedule No. FV-1 General Metered Service.
3. All bills are subject to the reimbursement fee set forth in Schedule No. UF.
4. All bills are subject to the surcharge set forth in Schedule No. CDPH.
5. Qualifying customers can receive a discount on their bill. Customers must apply with the Company for acceptance into the Customer Assistance Program. For additional details, please see Tariff Schedule No. CA-CAP. (C)
|
(C)
6. Per Advice Letter 1230-B, a surcharge of \$1.81 for the Customer Assistance Program (“CAP”) Balancing Account will be collected from all non-customer assistance program water and wastewater customers. (N)
|
(N)

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(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
Advice	1326	J. T. LINAM	Date Filed	<u>03/05/2021</u>
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Schedule No. H-1 (Continued)
Hillview Service Area
GENERAL METERED SERVICE

Sheet 3

SPECIAL CONDITIONS

General Items

- 1. All bills are subject to the reimbursement fee set forth in Schedule No. UF.
- 2. Qualifying customers can receive a discount on their bill. Customers must apply with the Company for acceptance into the Customer Assistance Program. For additional details, please see Tariff Schedule No. CA-CAP. (C)
(C)
- 3. Per Advice Letter 1230-B, a surcharge of \$1.81 for the Customer Assistance Program ("CAP") Balancing Account will be collected from all non-customer assistance program water and wastewater customers. (N)
(N)

Fees and Surcharges

- 1. The monthly surcharge rates are subject to periodic adjustment.
- 2. Effective October 1, 2017, a surcharge will be added to recover the increased cost of labor and water treatment operations to meet compliance orders. The surcharge will terminate and expire on the effective date of the next GRC approved after AL112.

The monthly offset surcharge shall be:

Meter Size	Rate
3/4"	\$ 13.91
1"	\$ 23.18
1 1/2"	\$ 46.35
2"	\$ 74.16
3"	\$ 139.05
4"	\$ 231.75
6"	\$ 463.50

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Schedule No. H-1 (Continued)
Hillview Service Area
GENERAL METERED SERVICE

SPECIAL CONDITIONS (Continued)
Fees and Surcharges

6. The net accumulated balance in the purchased power and water testing balancing account will be recovered through a temporary surcharge over a period of 12 months effective from the effective date of Advice Letter No. 121 (August 28, 2019). The surcharge will be as follows:

Meter Size	Rate
3/4"	\$ 2.94
1"	\$ 4.91
1 1/2"	\$ 9.82
2"	\$ 15.71
3"	\$ 29.45
4"	\$ 49.08
6"	\$ 98.16

7. Effective August 1, 2019, a surcharge will be added to recover the increased cost of labor and water treatment operations to meet compliance orders. The surcharge will terminate and expire on the effective date of the next GRC approved after AL 122.

Surcharge per unit of water shall be:

	<u>Base Rate</u> <u>Per 1 CCF</u> (100 cu. ft.)	<u>Base Rate</u> <u>Per 1 CGL</u> (100 gal.)
For all water used.....	\$0.1473	\$0.0197

The monthly offset surcharge will be:

Meter Size	Rate
3/4"	\$ 2.79
1"	\$ 4.65
1 1/2"	\$ 9.30
2"	\$ 14.88
3"	\$ 27.90
4"	\$ 46.50
6"	\$ 93.00

(L)

(L)

Schedule No. LA-1

Sheet 4

Los Angeles County District Tariff Area
GENERAL METERED SERVICE

SPECIAL CONDITIONS

General Items

- 1. Qualifying customers can receive a discount on their bill. Customers must apply with the Company for acceptance into the Customer Assistance Program. For additional details, please see Tariff Schedule No. CA-CAP. (C)
(C)
(C)
- 2. Any customer paying for service at a premise where a Residential Fire Protection Service (R.F.P.S.) is required/requested to be installed by local fire and building codes shall be allowed to have their monthly service charge modified in accordance with the monthly costs for R.F.P.S. service charges. Provided, however, that the R.F.P.S. rate has been requested by the customer and verified by the Company that the smaller size of meter would be large enough to provide adequate service for the property in absence of the additional demand necessary to supply water to the sprinkler system. The R.F.P.S. will not be considered a fire service by the Company, but as an oversized general metered service. As such the rules and conditions of service for general metered service shall apply.

Fees and Surcharges

- 1. All bills are subject to the reimbursement fee set forth in Schedule No. UF.
- 2. A surcharge is included on each bill to collect franchise taxes and/or business license fees paid to various municipalities. The amount collected is based on a percentage of the gross revenues of each bill. The percentages are as follows: City of San Marino 2%; City of San Gabriel 2.001%; City of Rosemead 1.183%; County of Los Angeles 2%; City of Duarte 2%; and City of Bradbury 1.959%. Franchise taxes in the Baldwin Hills District are 2.00% per customer on a monthly basis.
- 3. D.18-12-021 authorized a three-year conservation budget of \$532,888 for 2018-2020 for the Los Angeles District. Effective November 23, 2020, the Conservation surcharge will be removed from customer bills.
- 4. Per Advice Letter 1230-B, a surcharge of \$1.81 for the Customer Assistance Program (CAP) Balancing Account will be collected from all non-customer assistance program water and wastewater customers. (C)
(C)

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Schedule No. LA-3M
Los Angeles County District Tariff Area
MEASURED IRRIGATION SERVICE

Sheet 10

SPECIAL CONDITIONS (Continued):
Fees and Surcharges

1. All bills are subject to the reimbursement fee set forth in Schedule No. UF.
2. A surcharge is included on each bill to collect franchise taxes and/or business license fees paid to various municipalities. The amount collected is based on a percentage of the gross revenues of each bill. The percentages are as follows: City of Duarte, 2.0%; and City of Bradbury, 1.959%.
3. D.18-12-021 authorized a three-year conservation budget of \$532,888 for 2018-2020 for the Los Angeles District. Effective November 23, 2020, the Conservation surcharge will be removed from customer bills.
4. Per Advice Letter 1230-B, a surcharge of \$1.81 for the Customer Assistance Program (CAP) Balancing Account will be collected from all non-customer assistance program water and wastewater customers. (C)
(C)
5. Per Advice Letter 1230-B, the under-collected balance in the Los Angeles County District Consolidated Expense Balancing Account (CEBA) will be recovered through a quantity based surcharge, as shown in the below table effective May 1, 2019. The total amount will be recovered from all classes of customers.

Service Area	Consolidated Expense Balancing Account Surcharge per 100 gallons	Number of Months Applicable From Effective Date
Duarte	\$0.0209	12

(Continued)

(TO BE INSERTED BY UTILITY)

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Schedule No. LA-RP-1
Los Angeles County District - Rio Plaza
GENERAL METERED SERVICE

Sheet 1

APPLICABILITY

Applicable to all metered water service.

TERRITORY

Rio Plaza Subdivision and vicinity located northeast of El Rio section of the City of Oxnard, Ventura County.

RATES

Quantity Rates:

	<u>Base Rate</u> <u>Per CCF</u>	<u>Base Rate</u> <u>Per 100 Gal</u>
For the first (6 CCF) 45 CGL	\$1.47	\$0.1962
For the next (6 CCF) 45 CGL	\$2.38	\$0.3179
For all water delivered over (12 CCF) 90 CGL	\$3.40	\$0.4546

Service charge: General Metered:

	<u>Per Meter</u> <u>Per Month</u>
For 3/4-inch meter	\$30.23
For 1-inch meter	\$50.40
For 1-1/2-inch meter	\$100.76
For 2-inch meter	\$161.28
For 3-inch meter	\$302.35
For 4-inch meter	\$503.91

The Meter Charge is a readiness-to-serve charge which is applicable to all metered service and to which is added the charge for water used computed at the Quantity Rate.

SPECIAL CONDITIONS

General Items

1. Qualifying customers can receive a discount on their bill. Customers must apply with the Company for acceptance into the Customer Assistance Program. For additional details, please see Tariff Schedule No. CA-CAP. (C)
(C)
(C)

Fees and Surcharges

1. All bills are subject to the reimbursement fee set forth in Schedule No UF.
2. In accordance with Section 2714 of the Public Utilities Code, if a tenant in a rental unit leaves owing the company, service to subsequent tenants on the unit will, at the company's option, be furnished on the account of the landlord or property owner.

(Continued)

(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
Advice	1326	J. T. LINAM	Date Filed	<u>03/05/2021</u>
Decision	D. 20-08-047	DIRECTOR - Rates & Regulatory	Effective	<u>03/05/2021</u>
			Resolution	_____

Schedule No. LA-RP-1
 Los Angeles County District - Rio Plaza
GENERAL METERED SERVICE

Sheet 2

SPECIAL CONDITIONS (Continued)
Fees and Surcharges

- | | |
|--|--|
| <p>3. Per Advice Letter 1230-B, a surcharge of \$1.81 for the Customer Assistance Program ("CAP") Balancing Account will be collected from all non-customer assistance program water and wastewater customers.</p> <p>4. As authorized by the California Public Utilities Commission all bills are subject to a 12-month surcharge of \$2.77 per month offsetting Fox Canyon Groundwater Management Agency pumping fee for exceeding the groundwater allocation for 2017 a total of \$17,313.</p> <p>5. As authorized by the California Public Utilities Commission all bills are subject to a 12-month surcharge of \$2.88 per month offsetting Fox Canyon Groundwater Management Agency pumping fee for exceeding the groundwater allocation for 2018 a total of \$17,996.</p> | <p>(N)
 (N)
 (L)</p> <p>—</p> <p>(L)</p> |
|--|--|

(Continued)

(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
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			Resolution	_____

Schedule No. MO-1-SF (Continued)
GENERAL METERED SERVICE in the Monterey Service Area Tariff Area
SINGLE FAMILY RESIDENTIAL CUSTOMERS

Sheet 3

SPECIAL CONDITIONS

General Items

1. The boundaries in which the above rates apply are as set forth in the Preliminary Statement and delineated on the Tariff Service Area Maps filed as a part of these tariff schedules.
2. Any residential customer who has been required to install a Residential Fire Protection Service (R.F.P.S.) at their place of residence by local fire ordinances will be allowed to have their monthly service charge reduced by one meter size **(based on the general meter rate charges available in Schedule No. MO-1-SF Monterey Service Area Tariff Area” C.P.U.C Sheet 9896-W)** provided it has been requested by the customer and verified by the Company that the lower size of meter would be large enough to provide adequate service to the residence. The R.F.P.S. Service is not considered a fire service by the Company but is considered an oversized general metered service and therefore, only the rules and conditions of service for general metered service apply.
3. Qualifying customers can receive a discount on their bill. Customers must apply with the Company for acceptance into the Customer Assistance Program. For additional details, please see Tariff Schedule No. CA-CAP. (C)
(C)
(C)
4. In accordance with Section 2714 of the Public Utilities Code, if a tenant in a rental unit leaves owing the Company, service to subsequent tenants in that unit will, at the Company's option, be furnished on the account of the landlord or property owner.
5. **Moratorium:** In portions of the Monterey Service Area served, in whole or part, by Carmel River diversions, and subject to the following conditions and restrictions, California-American Water Company shall deny requests for new service connections and prohibit any increased use of water at existing service addresses resulting from a change in zoning or use:
 - a. California-American Water Company shall not deny such requests or prohibit such increased use where all necessary written approvals for project construction and connection to California-American Water Company's system had been obtained prior to October 20, 2009.

(Continued)

(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
Advice	1326	J. T. LINAM	Date Filed	<u>03/05/2021</u>
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			Resolution	_____

Schedule No. MO-1-SF (Continued)
 GENERAL METERED SERVICE in the Monterey Service Area Tariff Area
SINGLE FAMILY RESIDENTIAL CUSTOMERS

Sheet 5

SPECIAL CONDITIONS (Continued):

Fees and Surcharges

1. All bills are subject to the reimbursement fee set forth in Schedule No. UF.
2. A surcharge is included on each bill to collect franchise taxes and/or business license fees paid to various municipalities. The amount collected is based on a percentage of the gross revenues of each bill. The percentages are as follows:
Franchise Fees: Ryan Ranch 1.00%, City of Pacific Grove 2.00%, City of Carmel-by-the-Sea 2.00%, City of Seaside 1.00%, City of Del Rey Oaks Franchise Fee 2.00%, City of Monterey 1.00%, and unincorporated areas of Monterey County 1.00%.
Business Fees: City of Del Rey Oaks 0.11% and City of Sand City 0.12%.
3. D. 18-12-021 authorized a three-year conservation budget of \$2,298,500 for 2018-2020 for the Central Division. Effective November 23, 2020, the Conservation Surcharge will be removed from customer bill.
4. Per Advice Letter 1230-B, a surcharge of \$1.81 for the Customer Assistance Program (CAP) Balancing Account will be collected from all non-customer assistance program water and wastewater customers (C)
(C)
5. Per Advice Letter 1152, a fee of 8.325%, imposed by the Monterey Peninsula Water Management District (MPWMD), will be assessed against the customer's monthly base bill to fund MPWMD'S environmental mitigation, water supply, and conservation programs, as well as other activities. The fee will remain in effect until otherwise directed by the Commission. This fee is applicable to customers in the Monterey Main, Bishop, Hidden Hills and Ryan Ranch areas.
6. Per Advice Letter 1230-B, the balance of the 2016 residential WRAM/MCBA is \$13,079,785. The volumetric surcharge is \$0.2219 per 100 gallon over 36 months beginning March 31, 2019.
7. Per Advice Letter 1199, the balance of the 2017 residential WRAM/MCBA is \$2,488,319. D. 18-12-021 raises the cap on WRAM/MCBA surcharges to 15% of the authorized revenue requirement. After cessation of the 2016 WRAM/MCBA, a separate Tier 1 filing will be made at that time to update the tariff language with the then current charge.

(Continued)

(TO BE INSERTED BY UTILITY)	ISSUED BY	(TO BE INSERTED BY C.P.U.C.)
Advice 1326	J. T. LINAM	Date Filed <u>03/05/2021</u>
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Schedule No. MO-1-MF (Continued)
GENERAL METERED SERVICE in the Monterey Service Area Tariff Area
MULTI-FAMILY RESIDENTIAL CUSTOMERS

Sheet 3

SPECIAL CONDITIONS

General Items

1. The boundaries in which the above rates apply are as set forth in the Preliminary Statement and delineated on the Tariff Service Area Maps filed as a part of these tariff schedules.
2. Any residential customer who has been required to install a Residential Fire Protection Service (R.F.P.S.) at their place of residence by local fire ordinances will be allowed to have their monthly service charge reduced by one meter size **(based on the general meter rate charges available in Schedule No. MO-1-MF Monterey Service Area Tariff Area” C.P.U.C Sheet 9898-W)** provided it has been requested by the customer and verified by the Company that the lower size of meter would be large enough to provide adequate service to the residence. The R.F.P.S. Service is not considered a fire service by the Company but is considered an oversized general metered service and therefore, only the rules and conditions of service for general metered service apply.
3. Qualifying customers can receive a discount on their bill. Customers must apply with the Company for acceptance into the Customer Assistance Program. For additional details, please see Tariff Schedule No. CA-CAP. (C)
(C)
(C)
4. In accordance with Section 2714 of the Public Utilities Code, if a tenant in a rental unit leaves owing the Company, service to subsequent tenants in that unit will, at the Company's option, be furnished on the account of the landlord or property owner.
5. **Moratorium:** In portions of the Monterey Service Area served, in whole or part, by Carmel River diversions, and subject to the following conditions and restrictions, California-American Water Company shall deny requests for new service connections and prohibit any increased use of water at existing service addresses resulting from a change in zoning or use:
 - a. California-American Water Company shall not deny such requests or prohibit such increased use where all necessary written approvals for project construction and connection to California-American Water Company's system had been obtained prior to October 20, 2009.

(Continued)

(TO BE INSERTED BY UTILITY)	ISSUED BY	(TO BE INSERTED BY C.P.U.C.)
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Schedule No. MO-1-MF (Continued) Sheet 5
 GENERAL METERED SERVICE in the Monterey Service Area Tariff Area
MULTI-FAMILY RESIDENTIAL CUSTOMERS

SPECIAL CONDITIONS (continued):

Fees and Surcharges

1. All bills are subject to the reimbursement fee set forth in Schedule No. UF.
2. A surcharge is included on each bill to collect franchise taxes and/or business license fees paid to various municipalities. The amount collected is based on a percentage of the gross revenues of each bill. The percentages are as follows:
Franchise Fees: Ryan Ranch 1.00%, City of Pacific Grove 2.00%, City of Carmel-by-the-Sea 2.00%, City of Seaside 1.00%, City of Del Rey Oaks Franchise Fee 2.00%, City of Monterey 1.00%, and unincorporated areas of Monterey County 1.00%.
Business Fees: City of Del Rey Oaks 0.11% and City of Sand City 0.12%.
3. D. 18-12-021 authorized a three-year conservation budget of \$2,298,500 for 2018-2020 for the Central Division. Effective November 23, 2020, the Conservation Surcharge will be removed from customer bill.
4. Per Advice Letter 1230-B, a surcharge of \$1.81 for the Customer Assistance Program (CAP) Balancing Account will be collected from all non-customer assistance program water and wastewater customers. (C)
(C)
5. Per Advice Letter 1152, a fee of 8.325%, imposed by the Monterey Peninsula Water Management District (MPWMD), will be assessed against the customer's monthly base bill to fund MPWMD'S environmental mitigation, water supply, and conservation programs, as well as other activities. The fee will remain in effect until otherwise directed by the Commission. This fee is applicable to customers in the Monterey Main, Bishop, Hidden Hills and Ryan Ranch areas.
6. Per Advice Letter 1230-B, the balance of the 2016 residential WRAM/MCBA is \$13,079,785. The volumetric surcharge is \$0.2219 per 100 gallon over 36 months beginning March 31, 2019.
7. Per Advice Letter 1199, the balance of the 2017 residential WRAM/MCBA is \$2,488,319. D. 18-12-021 raises the cap on WRAM/MCBA surcharges to 15% of the authorize revenue requirement. Rates will be established through a separate Tier 1 filing to update the tariff language and surcharge based upon the then current authorized amortization.

(Continued)

(TO BE INSERTED BY UTILITY)	ISSUED BY	(TO BE INSERTED BY C.P.U.C.)
Advice 1326	J. T. LINAM	Date Filed <u>03/05/2021</u>
Decision D. 20-08-047	DIRECTOR - Rates & Regulatory	Effective <u>03/05/2021</u>
		Resolution _____

Schedule No. MO-1C (Continued) Sheet 7
 GENERAL METERED SERVICE in the Monterey Service Area Tariff Area
NON-RESIDENTIAL CUSTOMERS

SPECIAL CONDITIONS (Continued):
Fees and Surcharges

1. All bills are subject to the reimbursement fee set forth in Schedule No.UF.
2. A surcharge is included on each bill to collect franchise taxes and/or business license fees paid to various municipalities. The amount collected is based on a percentage of the gross revenues of each bill. The percentages are as follows:
Franchise Fees: Ryan Ranch 1.00%, City of Pacific Grove 2.00%, City of Carmel-by-the-Sea 2.00%, City of Seaside 1.00%, City of Del Rey Oaks Franchise Fee 2.00%, City of Monterey 1.00%, and unincorporated areas of Monterey County 1.00%.
Business Fees: City of Del Rey Oaks 0.11% and City of Sand City 0.12%.

Per D.18-12-021 a three-year conservation budget of \$2,298,500 for 2018-2020 for Monterey Service Area. Effective November 23, 2020, the Conservation Surcharge will be removed from customer bill.

3. Per Advice Letter 1230-B, a surcharge of \$1.81 for the Customer Assistance Program (CAP) Balancing Account will be collected from all non-customer assistance program water and wastewater customers (C)
(C)
4. Per Advice Letter 1152, a fee of 8.325%, imposed by the Monterey Peninsula Water Management District (MPWMD), will be assessed against the customer's monthly base bill to fund MPWMD's environmental mitigation, water supply, and conservation programs, as well as other activities. The fee will remain in effect until otherwise directed by the Commission. This fee is applicable to customers in the Monterey Main, Bishop, Hidden Hills and Ryan Ranch areas.
6. Per Advice Letter 1199, the balance of the 2017 Non-Residential WRAM/MCBA is \$2,762,923 as of December 31, 2017. The surcharge is shown in the table below and will remain effective until December 2021.

Non-Residential		
Monterey Main, Hidden Hills, Ryan Ranch, & Bishop Systems:	Surcharge per 100 gal	Months
Division 1	\$0.1363	18
Division 2	\$0.1533	18
Division 3	\$0.1703	18
Division 4	\$0.3407	18

(Continued)

(TO BE INSERTED BY UTILITY)
 Advice 1326
 Decision D. 20-08-047

ISSUED BY
 J. T. LINAM
 DIRECTOR - Rates & Regulatory

(TO BE INSERTED BY C.P.U.C.)
 Date Filed 03/05/2021
 Effective 03/05/2021
 Resolution _____

Schedule No. MO-10 (Continued) Sheet 5
 GENERAL METERED SERVICE in the Monterey Service Area Tariff Area
OTHER CUSTOMERS

SPECIAL CONDITIONS

Fees and Surcharges

1. All bills are subject to the reimbursement fee set forth in Schedule No.UF.
2. A surcharge is included on each bill to collect franchise taxes and/or business license fees paid to various municipalities. The amount collected is based on a percentage of the gross revenues of each bill. The percentages are as follows:
Franchise Fees: Ryan Ranch 1.00%, City of Pacific Grove 2.00%, City of Carmel-by-the-Sea 2.00%, City of Seaside 1.00%, City of Del Rey Oaks Franchise Fee 2.00%, City of Monterey 1.00%, and unincorporated areas of Monterey County 1.00%.
Business Fees: City of Del Rey Oaks 0.11% and City of Sand City 0.12%.
3. Per D.18-12-021 a three-year conservation budget of \$2,298,500 for 2018-2020 for Central Division. Effective November 23, 2020, the Conservation Surcharge will be removed from customer bill.
4. Per Advice Letter 1230-B, a surcharge of \$1.81 for the Customer Assistance Program (CAP) Balancing Account will be collected from all non-customer assistance program water and wastewater customers. (C)
(C)
5. Per Advice Letter 1152, a fee of 8.325%, imposed by the Monterey Peninsula Water Management District (MPWMD), will be assessed against the customer's monthly base bill to fund MPWMD's environmental mitigation, water supply, and conservation programs, as well as other activities. The fee will remain in effect until otherwise directed by the Commission. This fee is applicable to customers in the Monterey Main, Bishop, Hidden Hills and Ryan Ranch areas.
6. Per Advice Letter 1199, the balance of the 2017 non-residential WRAM/MCBA is \$2,762,923 as of December 31, 2017. The surcharge is shown in the table below and will remain effective until December 2021.

	Surcharge per 100 gal	Months
OWU-Permanent		
Block 1	\$0.0811	18
Block 2	\$0.1622	18
Block 3	\$0.6486	18
OWU-Temporary	\$0.0811	18

(Continued)

(TO BE INSERTED BY UTILITY)

ISSUED BY

(TO BE INSERTED BY C.P.U.C.)

Advice 1326
Decision D. 20-08-047

J. T. LINAM
DIRECTOR - Rates & Regulatory

Date Filed 03/05/2021
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Schedule No. CEN-SAT (Continued)
Central Satellite Tariff Area
GENERAL METERED SERVICE

Sheet 3

General Items:

1. Qualifying customers can receive a discount on their bill. Customers must apply with the Company for acceptance into the Customer Assistance Program. For additional details, please see Tariff Schedule No. CA-CAP. (C)
2. Any customer paying for service at a premise where a Residential Fire Protection Service (R.F.P.S.) is required/requested to be installed by local fire and building codes shall be allowed to have their monthly service charge modified in accordance with the monthly costs for R.F.P.S. service charges. Provided, however, that the R.F.P.S. rate has been requested by the customer and verified by the Company that the smaller size of meter would be large enough to provide adequate service for the property in absence of the additional demand necessary to supply water to the sprinkler system. The R.F.P.S. will not be considered a fire service by the Company, but as an oversized general metered service. As such the rules and conditions of service for general metered service shall apply. (C)
3. In accordance with Section 2714 of the Public Utilities Code, if a tenant in a rental unit leaves owing California American Water money, service to subsequent tenants in that unit will, at California American Water's option, be furnished on the account of the landlord or property owner.

Fees and Surcharges:

ALL CENTRAL SATELLITE TARIFF AREA

1. All bills are subject to the reimbursement fee set forth in Schedule No. UF
2. A 1.00% surcharge is included on each bill to collect franchise taxes and/or business license fees paid to Monterey County. The amount collected is based on a percentage of the gross revenues of each bill.
3. D.18-12-021 authorized a three-year conservation budget of \$2,298,500 for 2018-2020 for Central Division. Effective November 23, 2020, the Conservation Surcharge will be removed from customer bill.
4. Per Advice Letter 1230-B, a surcharge of \$1.81 for the Customer Assistance Program (CAP) Balancing Account will be collected from all non-customer assistance program water and wastewater customers. (C)

(Continued)

(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
Advice	1326	J. T. LINAM	Date Filed	<u>03/05/2021</u>
Decision	D. 20-08-047	DIRECTOR - Rates & Regulatory	Effective	<u>03/05/2021</u>
			Resolution	_____

Schedule No. ND-1 (Continued)
Northern Division Tariff Area
GENERAL METERED SERVICES

Sheet 5

SPECIAL CONDITIONS

General Items

ALL NORTHERN DIVISION TARIFF AREA

1. Qualifying customers can receive a discount on their bill. Customers must apply with the Company for acceptance into the Customer Assistance Program. For additional details, please see Tariff Schedule No. CA-CAP. (C)
(C)
(C)
2. Any customer paying for service at a premise where a Residential Fire Protection Service (R.F.P.S.) is required/requested to be installed by local fire and building codes shall be allowed to have their monthly service charge modified in accordance with the monthly costs for R.F.P.S. service charges. Since customers will, however, only be allowed to have that R.F.P.S. rate if it has been requested by the customer and it has been verified by the Company that the smaller size of meter would be large enough to provide adequate service for the property in absence of the additional demand necessary to supply water to the sprinkler system. The R.F.P.S. will not be considered a fire service by the Company, but as an oversized general metered service. As such the rules and conditions of service for general metered service shall apply.

Fees and Surcharges

ALL NORTHERN DIVISION TARIFF AREA

1. All bills are subject to the reimbursement fee set forth in Schedule No. UF.
2. Per Advice Letter 1230-B, a surcharge of \$1.81 for the Customer Assistance Program (CAP) Balancing Account will be collected from all non-customer assistance program water and wastewater customers. (C)
(C)
3. A surcharge is included on each bill to collect franchise taxes and/or business license fees paid to various municipalities. The amount collected is based on a percentage of gross revenues of each bill. The percentage is 2% to Sacramento County, Placer County, City of Rancho Cordova, and Larkfield Sonoma County respectively.
4. Per D.18-12-021 a meter-based bill credit for the Excess Non-Plant Accumulated Deferred Income Tax will be refunded to customers over the 24-month period beginning August 1, 2019.

SACRAMENTO AND MEADOWBROOK TARIFF AREAS

1. Per D.16-12-014, a surcharge of \$0.26 to recover the \$575,000 portion of the purchase price associated with CIAC will be recovered over 36 months beginning January 1, 2018.
2. D.18-12-021 authorized a three-year conservation budget of \$45,700 for 2018-2020 for the Sacramento and Meadowbrook Tariff Area. Effective November 23, 2020, the conservation surcharge will be removed from customer bills.

(Continued)

(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
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			Resolution	_____

Schedule No. SD-1 Continued
San Diego County District Tariff Area
General Metered Service

Sheet 3

SPECIAL CONDITIONS

General Items

1. Qualifying customers can receive a discount on their bill. Customers must apply with the Company for acceptance into the Customer Assistance Program. For additional details, please see Tariff Schedule No. CA-CAP. (C)
(C)
(C)
2. Any customer paying for service at a premise where a Residential Fire Protection Service (R.F.P.S.) is required/requested to be installed by local fire and building codes shall be allowed to have their monthly service charge modified in accordance with the monthly costs for R.F.P.S. service charges. Provided, however, that the R.F.P.S. rate has been requested by the customer and verified by the Company that the smaller size of meter would be large enough to provide adequate service for the property in absence of the additional demand necessary to supply water to the sprinkler system. The R.F.P.S. will not be considered a fire service by the Company, but as an oversized general metered service. As such the rules and conditions of service for general metered service shall apply.

Fees and Surcharges

1. All bills are subject to the reimbursement fee set forth in Schedule No. UF.
2. A surcharge is included on each bill to collect franchise taxes and/or business license fees paid to various municipalities. The amount collected is based on a percentage of gross revenues of each bill. The percentage is 2% to City of San Diego and City of Imperial Beach.
3. Per Advice Letter 1230-B, a surcharge of \$1.81 for the Customer Assistance Program (CAP) Balancing Account will be collected from all non-customer assistance program water and wastewater customers. (C)
(C)
1. D.18-12-021 authorized a three-year conservation budget of \$448,388 for 2018-2020 for San Diego County. Effective November 23, 2020, the Conservation surcharge will be removed from customer bills.
2. Per Advice Letter 1281, a surcharge is applied to each bill to offset increases in purchased water costs imposed by the City of San Diego. This offset results in a needed revenue increase of \$276,965 or 0.84%. The surcharge of \$0.0320 per 100 gallons is added to the quantity rate effective February 21, 2020.
3. A surcharge is included in each bill to recover the net under-collection in the Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA). For the period ending December 31, 2019, the net under-collection totals \$3,717,537 including interest. The surcharge of \$0.1098 per 100 gallons is set to recover the under-collection at a rate equal to 15% of the authorized revenue requirement as approved by D.18-12-021.

(Continued)

(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
Advice	1326	J. T. LINAM	Date Filed	<u>03/05/2021</u>
Decision	D. 20-08-047	DIRECTOR - Rates & Regulatory	Effective	<u>03/05/2021</u>
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Schedule No. VN-1 (Continued)
Ventura County District Tariff Area
GENERAL METERED SERVICE

Sheet 3

SPECIAL CONDITIONS

General Items

1. Qualifying customers can receive a discount on their bill. Customers must apply with the Company for acceptance into the Customer Assistance Program. For additional details, please see Tariff Schedule No. CA-CAP. (C)
(C)
(C)
2. Any customer paying for service at a premise where a Residential Fire Sprinkler System (R.F.P.S.) is required/requested to be installed by local fire and building codes shall be allowed to have their monthly service charge modified in accordance with the monthly costs for R.F.P.S. service charges. Provided, however, that the R.F.P.S. rate has been requested by the customer and verified by the Company that the smaller size of meter would be large enough to provide adequate service for the property in absence of the additional demand necessary to supply water to the sprinkler system. The R.F.P.S. will not be considered a fire service by the Company, but as an oversized general metered service. As such the rules and conditions of service for general metered service shall apply.

Fees and Surcharges

1. All bills are subject to the reimbursement fee set forth in Schedule No. UF.
2. A surcharge is included on each bill to collect franchise taxes and/or business license fees paid to various municipalities. The amount collected is 2.0% based on gross revenues before taxes and PUC fees for the County of Ventura and the City of Thousand Oaks.
3. Per Advice Letter 1230-B, a surcharge of \$1.81 for the Customer Assistance Program (CAP) Balancing Account will be collected from all non-customer assistance program water and wastewater customers. (C)
(C)
4. D.18-12-021 authorized a three-year conservation budget of \$638,388 for 2018-2020 for the Ventura District. Effective November 23, 2020, the Conservation surcharge will be removed from customer bills.
5. Per Advice Letter 1230-B, the under- collected balance in the Ventura County District Consolidated Expense Balancing Account (CEBA) will be recovered through a quantity-based surcharge of \$0.0129 per 100 gallons over 12 months effective May 1, 2019. The total amount will be recovered from all classes of customers.
6. Per Advice Letter 1282, a surcharge is applied to each bill to offset the increase in purchased water cost imposed by the Calleguas Municipal Water District. This increase results in a needed revenue increase of \$1,404,154 or 3.46%. The surcharge of \$0.0641 per 100 gallons is added to the quantity rate effective February 21, 2020.
7. A surcharge is included in each bill to recover the net under-collection in the Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA). For the period ending December 31, 2019, the net under-collection totals \$13,967,994 including interest. The surcharge of \$0.1121 per 100 gallons is set to recover the under-collection at a rate equal to 15% of the authorized revenue requirement as approved by D.18-12-021.

(Continued)

(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
Advice	1326	J. T. LINAM	Date Filed	<u>03/05/2021</u>
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Schedule No. VN-9MC (Continued)
Ventura County District Tariff Area
METERED CONSTRUCTION SERVICE

Sheet 2

SPECIAL CONDITIONS

General Items

1. Construction water service under this schedule will be furnished only when surplus water is available over the requirements for domestic service and under conditions which will not adversely affect domestic service. The utility will be the sole judge as to the availability of such surplus water.
2. Applicants for metered construction service will be required to apply for the service at least 48 hours in advance of the time delivery of water is requested and to pay the costs and chargers as provided in Rule 13, Temporary Service.

Fees and Surcharges

3. All bills are subject to the reimbursement fee set forth in Schedule No. UF.
4. A surcharge is included on each bill to collect franchise taxes and/or business license fees paid to various municipalities. The amount collected is 2.0% based on gross revenues before taxes and PUC fees for the County of Ventura and the City of Thousand Oaks.
5. Per Advice Letter 1230-B, a surcharge of \$1.81 for the Customer Assistance Program (CAP) Balancing Account will be collected from all non-customer assistance program water and wastewater customers. (C)
(C)
6. D. 18-12-021 authorized a three-year conservation budget of \$638,388 for 2018-2020 for the Ventura District. Per AL 1230-B, a surcharge of \$0.0129 per hundred gallons will be applied to each bill to fund California American Water conservation efforts.
7. Per Advice Letter 1230-B, the under-collected balance in the Ventura County District Consolidated Expense Balancing Account (CEBA) will be recovered through a quantity based surcharge of \$0.0129 per hundred gallons over 12 months effective May 1, 2019. The total amount will be recovered from all classes of customers.
8. Per Advice Letter 1282, a surcharge is applied to each bill to offset the increase in purchased water cost imposed by the Calleguas Municipal Water District. This increase results in a needed revenue increase of \$1,404,154 or 3.46%. The surcharge of \$0.0641 per 100 gallons is added to the quantity rate effective February 21, 2020.

(Continued)

(TO BE INSERTED BY UTILITY)

ISSUED BY

(TO BE INSERTED BY C.P.U.C.)

Advice 1326
Decision D. 20-08-047

J. T. LINAM
DIRECTOR - Rates & Regulatory

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PRELIMINARY STATEMENT
(Continued)

Sheet 1

R. Customer Assistance Program (“CAP”) Balancing Account (C)

1. PURPOSE:

The purpose of the CAP Balancing Account is to track the CAP discounts provided, the CAP surcharges collected, and to adjust the CAP surcharges on January 1 of each year. The surcharge will be applicable to all non-customer assistance program water and wastewater customers. California American Water was granted authority to continue this account in Decision (D.) 18-12-021. (C)

2. APPLICABILITY:

All areas served by California American Water.

3. ANNUAL SURCHARGE ADJUSTMENT:

The surcharge will be evaluated and adjusted annually in the annual Step Rate filings and will reflect:

- a. A forecast of the December 31st balance in the CAP for the current year that reflects. (C)
 - i. The most recent recorded balance;
 - ii. The assumption that the proportion of CAP to non-customer assistance program residential enrollment in September will remain constant as a proportion of adopted numbers for October through December; and (C)
 - iii. The assumption that current CAP surcharges will be applied to the estimated non-CAP portion of adopted sales (adopted sales minus estimated CAP sales based on the proportion of CAP to non-customer assistance program residential customers in September), plus interest; and (C)
- b. A forecast of the December 31 balance in the CAP for the following year that reflects: (C)
 - i. The assumption that the proportion of CAP to non-customer assistance program residential enrollment in September of the previous year will remain constant as a proportion of adopted numbers; and (C)
 - ii. The assumption that the new surcharges will be applied to the estimated non-customer assistance program portion of adopted sales (adopted sales minus estimated CAP sales based on the proportion of CAP to non-customer assistance program residential customers in September of the previous year), plus interest. (C)

(Continued)

(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
Advice	1326	J. T. LINAM	Date Filed	<u>03/05/2021</u>
Decision	D. 20-08-047	DIRECTOR - Rates & Regulatory	Effective	<u>03/05/2021</u>
			Resolution	_____

PRELIMINARY STATEMENT
(Continued)

Sheet 2

R. Customer Assistance Program (“CAP”) Balancing Account (continued): (C)

4. ACCOUNTING PROCEDURE:

The following entries will be recorded continued with the date of Decision (D.) 18-12-021:

- a. A debit entry equal to the recorded customer discounts.
- b. A credit entry equal to the surcharges collected from the customers not qualified to participate in the CAP. (C)
- c. A debit or credit entry equal to interest on the balance in the account at the beginning of the month and half the balance after the above entries, at a rate equal to one-twelfth of the rate on 90-day non-financial Commercial Paper, as reported in the Federal Reserve Statistical Release, H.15 or its successor.

5. RATEMAKING PROCEDURE:

Customer assistance discount of 20%, for all districts except for the Monterey Service Area within Central Division, shall be applied to all monthly service fees, the tier one billed usage amount and the tier two usage amount. A customer assistance discount of 30% for Monterey Service Area shall be applied to all monthly service fees, and the first four tiers billed usage. Surcharges will be evaluated and adjusted annually in the annual Step Rate filings to ensure appropriate collection. (C)

(Continued)

(TO BE INSERTED BY UTILITY)	ISSUED BY	(TO BE INSERTED BY C.P.U.C.)
Advice 1326	J. T. LINAM	Date Filed <u>03/05/2021</u>
Decision D. 20-08-047	DIRECTOR - Rates & Regulatory	Effective <u>03/05/2021</u>
		Resolution _____

655 W. Broadway, Suite 1410

San Diego, CA 92101

Customer Assistance Program Application Cover Letter and Form
in English and Spanish

Sheet 1

(See Attached Form)

(Continued)

(TO BE INSERTED BY UTILITY)
Advice 1326
Decision D. 20-08-047

ISSUED BY
J. T. LINAM
DIRECTOR - Rates & Regulatory

(TO BE INSERTED BY C.P.U.C.)
Date Filed 03/05/2021
Effective 03/05/2021
Resolution _____



WE KEEP LIFE FLOWING™



CUSTOMER ASSISTANCE PROGRAM

ABOUT THE PROGRAM / INFORMACIÓN SOBRE EL PROGRAMA

California American Water's customer assistance program provides assistance to low-income families. / *El programa de asistencia al cliente de California American Water ofrece ayuda a familias de bajos ingresos.*

Eligible members are determined based on a household's gross yearly income (see the income guidelines chart) or participation in qualifying public assistance programs. If your household meets the necessary requirements, assistance will be provided in the form of a monthly discount on your water or sewer charges. / *Para determinar si los miembros califican, se utilizan los ingresos brutos anuales del hogar (ver la gráfica de requisitos de ingresos) o la participación en programas de asistencia pública. Si su hogar llena los requisitos necesarios, se le dará asistencia en forma de un descuento mensual en sus cargos de agua y alcantarillado.*

For assistance, call 888-237-1333, or visit californiaamwater.com. See application on the reverse side. / *Para obtener ayuda, llame al 888-237-1333, o ingrese a californiaamwater.com. Consulte la solicitud al reverso.*

For details on how we treat the information you have provided to us on the form on the reverse, and your privacy rights and how to exercise them, including how to exercise a "do not sell" opt-out, visit our website www.amwater.com/corp/privacy-policy or contact us at 1-844-297-5952. / Para obtener detalles sobre cómo tratamos la información que nos ha proporcionado en el formulario al dorso, y sus derechos de privacidad y cómo ejercerlos, incluido cómo ejercer la opción de "no vender", visite nuestro sitio web www.amwater.com/corp/privacy-policy o comuníquese con nosotros al 1-844-297-5952.

CUSTOMER ASSISTANCE PROGRAM / PROGRAMA DE ASISTENCIA AL CLIENTE

TO QUALIFY FOR CUSTOMER ASSISTANCE / REQUISITOS PARA LA ASISTENCIA AL CLIENTE

- You must be an individually metered or flat-rate residential customer, or have residential sewer services with California American Water. / *Usted debe ser un cliente residencial con contador individual, o tener servicios residenciales de alcantarillado con California American Water.*
- The water bill must be in your name. / *La factura de agua debe estar a su nombre.*
- You may not be claimed as a dependent on another person's tax return. / *No puede figurar como dependiente en la declaración de impuestos de otra persona.*
- You must reapply if you change your personal residence. / *Debe volver a presentar la solicitud cada vez que cambie su lugar de residencia.*
- You must renew your application every two years, or sooner, if requested. / *Debe renovar su solicitud cada dos años, o antes, si se le solicita.*
- You or someone in your household must participate in a qualifying public assistance program (see list of qualifying programs in the application on the reverse) OR your total annual income cannot exceed that on the chart below. Total income means the total income of ALL persons living full-time in your home as reported on Federal Income Tax Form 1040. / *Usted o alguien en su hogar debe participar en un programa de asistencia pública que califique (ver por detrás del formulario de solicitud la lista de programas que califican) O el total de sus ingresos anuales no puede superar el de la gráfica que hay a continuación. El total de los ingresos significa los ingresos de TODAS las personas que viven de tiempo completo en su hogar, de acuerdo con lo que hayan reportado en el Formulario de Impuestos Federales 1040.*
- California American Water must be notified within 30 days if you become ineligible for the customer assistance program. / *Deberá notificar a California American Water dentro de los 30 días si deja de ser elegible para el programa de asistencia al cliente.*

INCOME GUIDELINES / REQUISITOS DE INGRESOS

(Effective June 1, 2020 to May 31, 2021 /

Vigentes desde el 1 de junio de 2020 hasta el 31 de mayo de 2021)

Number of Persons in Household / Cantidad de personas en el grupo familiar	Total Combined Annual Income / Ingreso anual combinado total
1-2	\$ 34,480
3	\$ 43,440
4	\$ 52,400
5	\$ 61,360
6	\$ 70,320
7	\$ 79,280
8	\$ 88,240
Each Additional Person, Add / Cada Persona Adicional, Agregue	\$ 8,960

APPLICATION: Customer Assistance Program/Payment Assistance

SOLICITUD: Programa de asistencia al cliente/Ayuda con los pagos

Mail completed application to / Envíe la solicitud completa a: California American Water, 655 W. Broadway, Suite 1410, San Diego, CA 92101

Email completed application with a copy of your water bill to / Envíe por correo electrónico la solicitud completa con una copia de su factura de agua a: ca.paymentassistance@amwater.com

Once you apply, you are enrolled for 2 years and/or if you recently signed up for service in the past year there is no need to complete another application. / Una vez que usted haya aplicado queda inscrito por dos años y/o si usted se inscribió recientemente para servicios en el último año no hay necesidad de completar otra solicitud.

Please fill out the form below and attach the following / Complete al formulario que figura a continuación y adjunte lo siguiente:

California American Water bill / La factura de California American Water

CALIFORNIA AMERICAN WATER CUSTOMER INFORMATION /

INFORMACIÓN DEL CLIENTE DE CALIFORNIA AMERICAN WATER: (please type or print / imprima o escriba en letra de imprenta)

Customer Account Number / Número de cuenta del cliente 1 0 1 5 -

Have you applied/enrolled in this program in the past? / ¿Ha aplicado usted antes o ha estado inscrito en este programa? Yes / Sí No / No

Name / Nombre Home Address / Dirección Particular (As it appears on your bill / Como aparece en su factura) (Do NOT use a P.O. Box / NO utilice un apartado postal - PO Box)

City / Ciudad CA Zip Code / Código Postal de CA

Mailing Address / Dirección de correo City / Ciudad (If different from above address / Si es diferente de la dirección que figura arriba)

CA Zip Code / Código Postal de CA Daytime Telephone Number / Número telefónico diurno (Please include area code / Incluya el código de área)

MAXIMUM HOUSEHOLD INCOME /

INGRESO FAMILIAR MÁXIMO: (effective June 1, 2020 to May 31, 2021 / vigentes desde el 1 de junio de 2020 hasta el 31 de mayo de 2021)

Your Household's gross annual income may not exceed these CARE income guidelines. / Su ingreso anual bruto familiar no debe estos requisitos de ingresos de CARE.

Table with 2 rows: Number of Persons in Household and Total Combined Annual Incomes. Columns for 1-2, 3, 4, 5, 6, 7, 8 persons and 'Each Additional Person'.

PUBLIC ASSISTANCE PROGRAM ELIGIBILITY / ELEGIBILIDAD PARA EL PROGRAMA DE ASISTENCIA PÚBLICA

(CHECK all programs you or someone in your household participate in / MARQUE todos los programas en los que usted o alguien en su grupo familiar participan)

- Medicaid/Medi-Cal (under age 65)/Medicade / Medi-Cal (menor de 65 años de edad)
Medicaid/Medi-Cal (age 65 and over)/Medicade / Medi-Cal (de 65 años de edad y mayores)
Supplemental Security Income (SSI) / Programa federal de seguridad de ingreso suplementario
National School Lunch Program (NSLP) / Programa nacional de almuerzos escolares
Women, Infants and Children (WIC) / Programa para mujeres, lactantes y niños
Healthy Families A & B / Programas Healthy Families A y B (Familias Saludables)
CalWORKs (TANF) or Tribal TANF / CalWORKs (TANF) o TANF Tribal
Low Income Home Energy Assistance Program (LIHEAP) / Programa de ayuda para energía para hogares con recursos limitados
CalFresh/SNAP (Food Stamps) / CalFresh/SNAP (Sellos para alimentos)
Bureau of Indian Affairs General Assistance / Ayuda General de la Oficina de Asuntos Indígenas
Head Start Income Eligible (Tribal Only) / Elegibilidad de ingresos para el programa Head Start (Tribal solamente)

HOUSEHOLD INCOME ELIGIBILITY / ELIGIBILIDAD DEL INGRESO FAMILIAR

(CHECK all sources of household income / MARQUE todas las fuentes de ingreso familiar)

- Pensions / Pensiones
Social Security / Seguro Social
SSP or SSDI / SSP o SSDI
Interests/Dividends from: Savings, Stocks, Bonds, or Retirement Accounts / Intereses/Dividendos de: ahorros, acciones, bonos, o cuentas de jubilación
Wages and/or Profits from Self-Employment / Salarios o ganancias de empleo por cuenta propia
Rental or Royalty Income / Ingreso por alquileres o regalías
Unemployment Benefits / Beneficios por desempleo
Disability or Workers Compensation Payments / Pagos por incapacidad o de Compensación laboral
Scholarships, Grants or other aid for living expenses / Becas escolares, subvenciones u otras ayudas para gastos de vida
Insurance or Legal Settlements / Indemnizaciones de seguros o judiciales
Spousal or Child Support / Cuotas de manutención de cónyuge o de hijos
Cash and/or Other Income / Efectivo u otros ingresos

Number of people living in your household* / Cantidad de personas que viven en su hogar* Adults/Adultos Children/Niños Total/Total

Total Annual Household Income* / Ingreso familiar anual total*: \$ *REQUIRED / NECESARIO

DECLARATION / DECLARACIÓN: (please read carefully and sign below / lea cuidadosamente y firme al pie)

I state that the information I have provided in this application is true and correct. I agree to provide proof of income if asked. I agree to inform California American Water if I no longer qualify to receive the discount. I understand that if I receive the discount without qualifying for it, I may be required to pay back the discount I received. I understand that California American Water can share my information with other utilities or their agents to enroll me in their assistance programs. / Yo afirmo que la información que he suministrado en esta solicitud es verdadera y correcta. Acuerdo presentar comprobantes de ingresos si se me solicita. Acuerdo informar a California American Water si dejo de calificar para recibir descuentos. Entiendo que si recibo el descuento sin ser elegible para ello, puedo estar obligado a devolver el monto de descuento que haya recibido. Entiendo que California American Water puede compartir mi información con otras compañías de servicios públicos o sus agentes para mi inscripción en sus programas de ayuda.

X California American Water Customer Signature / Firma del cliente de California American Water O fill in circle if guardian or power of attorney / rellene el círculo si es tutor o posee un poder legal Date / Fecha

Customer Assistance Program Denial Letter in English

Sheet 1

(See Attached Form)

(Continued)

(TO BE INSERTED BY UTILITY)

Advice 1326
Decision D. 20-08-047

ISSUED BY

J. T. LINAM
DIRECTOR - Rates & Regulatory

(TO BE INSERTED BY C.P.U.C.)

Date Filed 03/05/2021
Effective 03/05/2021
Resolution _____

Customer Name
Service Address

For Service To:
Account Number
Service Address

Dear California American Water Customer:

California American Water is pleased to offer qualifying customers a discount on their water bill through our Customer Assistance Program. We received your Customer Assistance Program application for assistance with your water bill. Unfortunately, we are unable to process your request at this time because:

Testing

Enclosed are your supporting documents which you sent with your original application. To protect your privacy, the application has been destroyed. If your financial situation should change, please feel free to re-apply by completing a new application and attaching the appropriate documentation noted on the application. Applications received without the proper documents will not be processed.

To obtain a new application or if you would like more information about the program please visit our website at www.californiaamwater.com. Click on Customer Service & Billing and navigate to Customer Assistance Programs. You can also contact us via email at ca.paymentassistance@amwater.com.

For details on how we treat the information you have provided to us, and your privacy rights and how to exercise them, including how to exercise a “do not sell” opt-out, visit our website www.amwater.com/corp/privacy-policy.

We appreciate your business and the opportunity to continue serving you, your neighbors and our local communities. For further assistance, please contact our customer service center at 1-888-237-1333.

Sincerely,

California American Water Customer Service

Nombre de Cliente
Dirección de servicio

Para el servicio a:
Número de cuenta
Dirección de servicio

Estimado cliente de California American Water:

California American Water se complace de ofrecer a los clientes elegibles un descuento en sus facturas de agua a través de nuestro Programa de Asistencia al Cliente. Hemos recibido su solicitud al Programa de Asistencia al Cliente para recibir ayuda con su factura de agua. Lamentablemente, no podemos tramitar su solicitud en este momento debido a:

Prueba

Con esta carta incluimos los documentos de referencia que envió junto con su solicitud original. A fin de proteger su privacidad, la solicitud fue destruida. Si su situación financiera cambia, no dude en volver a presentar una nueva solicitud y enviarnos la documentación adecuada indicada en la misma. Las solicitudes que se reciban sin los documentos adecuados no se tramitarán.

Para obtener una solicitud nueva o más información sobre el programa, visite nuestro sitio web en www.californiaamwater.com. Haga clic en Atención al cliente y facturación y navegue hasta Programas de asistencia al cliente. También puede enviarnos un correo electrónico a ca.paymentassistance@amwater.com.

Para averiguar cómo tratamos la información que nos proporcionó, así como sus derechos de privacidad y cómo ejercerlos, incluyendo cómo ejercer la opción de “no vender”, visite nuestro sitio web www.amwater.com/corp/privacy-policy.

Agradecemos que nos haya elegido y la oportunidad de seguir prestándole servicios a usted, a sus vecinos y a nuestras comunidades. Si necesita más ayuda, comuníquese con nuestro centro de atención al cliente llamando al 1-888-237-1333.

Atentamente,

Servicio de atención al cliente de California American Water

Customer Assistance Program Opt Out Cover Letter in English

Sheet 1

(See Attached Form)

(Continued)

(TO BE INSERTED BY UTILITY)

Advice 1326
Decision D. 20-08-047

ISSUED BY

J. T. LINAM
DIRECTOR - Rates & Regulatory

(TO BE INSERTED BY C.P.U.C.)

Date Filed 03/05/2021
Effective 03/05/2021
Resolution _____

Customer Name
Service Address

For Service To:
Account Number
Service Address

Dear California American Water Customer:

California American Water is pleased to offer qualifying customers a discount on their water bill through our Customer Assistance Program.

We were recently made aware of enrollment in a similar program through your energy utility. California American Water will **automatically enroll you in our Customer Assistance Program** so you can receive a similar discount on your water bill. **If you wish to opt out of the program**, please fill out the attached form, check the "opt out" box on the form and return to:

California American Water
655 W. Broadway, Suite 1410
San Diego, CA 92101
Attn: Customer Assistance Program

If you wish to be enrolled in the Customer Assistance Program, you do not need to take further action, you will be automatically enrolled in the program within the next 30 days.

For more information on the program or for other questions, please visit our website at www.californiaamwater.com. Click on Customer Service & Billing and navigate to Customer Assistance Programs. You can also contact us via email at ca.paymentassistance@amwater.com.

For details on how we treat the information you have provided to us, and your privacy rights and how to exercise them, including how to exercise a "do not sell" opt-out, visit our website www.amwater.com/corp/privacy-policy.

We appreciate your business and the opportunity to continue serving you, your neighbors and our local communities. For further assistance, please contact our customer service center at 1-888-237-1333.

Sincerely,

California American Water Customer Service

Customer Assistance Program Opt Out Cover Letter in Spanish

Sheet 1

(See Attached Form)

(Continued)

(TO BE INSERTED BY UTILITY)

Advice 1326
Decision D. 20-08-047

ISSUED BY

J. T. LINAM
DIRECTOR - Rates & Regulatory

(TO BE INSERTED BY C.P.U.C.)

Date Filed 03/05/2021
Effective 03/05/2021
Resolution _____

Nombre del Cliente
Dirección de servicio

Para el servicio a:
Número de cuenta
Dirección de servicio

Estimado cliente de California American Water:

California American Water se complace de ofrecer a los clientes elegibles un descuento en sus facturas de agua a través de nuestro Programa de Asistencia al Cliente.

Recientemente hemos tenido conocimiento de su inscripción en un programa similar a través de su empresa de energía. California American Water **le inscribirá automáticamente en nuestro Programa de Asistencia al Cliente** a fin de que pueda recibir un descuento similar en su factura de agua. **Si no desea participar en el programa**, llene el formulario adjunto, marque la casilla “exclusión” del formulario y envíelo a:

California American Water
655 W. Broadway, Suite 1410
San Diego, CA 92101
Attn: Customer Assistance Program

Si desea inscribirse en el Programa de Asistencia al Cliente, no tiene que hacer nada ya que lo inscribiremos automáticamente en los próximos 30 días.

Para obtener más información sobre el programa o si tiene otras preguntas, visite nuestro sitio web en www.californiaamwater.com. Haga clic en Atención al cliente y facturación y navegue hasta Programas de asistencia al cliente. También puede enviarnos un correo electrónico a ca.paymentassistance@amwater.com.

Para averiguar cómo tratamos la información que nos proporcionó, así como sus derechos de privacidad y cómo ejercerlos, incluyendo cómo ejercer la opción de “no vender”, visite nuestro sitio web www.amwater.com/corp/privacy-policy.

Agradecemos que nos haya elegido y la oportunidad de seguir prestándole servicios a usted, a sus vecinos y a nuestras comunidades. Si necesita más ayuda, comuníquese con nuestro centro de atención al cliente llamando al 1-888-237-1333.

Atentamente,

Servicio de atención al cliente de California American Water

Customer Assistance Program Re-Enrollment Letter in English

Sheet 1

(See Attached Form)

(Continued)

(TO BE INSERTED BY UTILITY)

Advice 1326
Decision D. 20-08-047

ISSUED BY

J. T. LINAM
DIRECTOR - Rates & Regulatory

(TO BE INSERTED BY C.P.U.C.)

Date Filed 03/05/2021
Effective 03/05/2021
Resolution _____

Customer Name
Service Address

For Service To:
Account Number
Service Address

Re-enrollment in Customer Assistance Program

Dear California American Water Customer:

California American Water is pleased to offer qualifying customers a discount on their water bill through our Customer Assistance Program.

It has come to our attention that you are currently enrolled in the Customer Assistance Program, but we do not have your current enrollment information on file. Please fill out the attached application and provide the updated documentation within 30 days to continue your enrollment in the program.

If you do not wish to be enrolled in the program, you do not need to take any further action.

For more information on the program or for other questions, please visit our website at www.californiaamwater.com. Click on Customer Service & Billing and navigate to Customer Assistance Programs. You can also contact us via email at ca.paymentassistance@amwater.com.

For details on how we treat the information you have provided to us, and your privacy rights and how to exercise them, including how to exercise a “do not sell” opt-out, visit our website www.amwater.com/corp/privacy-policy.

We appreciate your business and the opportunity to continue serving you, your neighbors and our local communities. For further assistance, please contact our customer service center at 1-888-237-1333.

Sincerely,

California American Water Customer Service

Customer Assistance Program Re-Enrollment Letter in Spanish

Sheet 1

(See Attached Form)

(Continued)

(TO BE INSERTED BY UTILITY)

Advice 1326
Decision D. 20-08-047

ISSUED BY

J. T. LINAM
DIRECTOR - Rates & Regulatory

(TO BE INSERTED BY C.P.U.C.)

Date Filed 03/05/2021
Effective 03/05/2021
Resolution _____

Nombre del Cliente
Dirección de servicio

Para el servicio a:
Número de cuenta
Dirección de servicio

Reinscripción en el Programa de Asistencia al Cliente

Estimado cliente de California American Water:

California American Water se complace de ofrecer a los clientes elegibles un descuento en sus facturas de agua a través de nuestro Programa de Asistencia al Cliente.

Nuestros registros indican que actualmente está inscrito en el Programa de Asistencia al Cliente, pero no tenemos su información de inscripción actual. Le solicitamos que llene la solicitud adjunta y envíe la documentación actualizada dentro de los próximos 30 días para mantener su inscripción en el programa.

Si no desea inscribirse en el programa, no tiene que hacer nada.

Para obtener más información sobre el programa o si tiene otras preguntas, visite nuestro sitio web en www.californiaamwater.com. Haga clic en Atención al cliente y facturación y navegue hasta Programas de asistencia al cliente. También puede enviarnos un correo electrónico a ca.paymentassistance@amwater.com.

Para averiguar cómo tratamos la información que nos proporcionó, así como sus derechos de privacidad y cómo ejercerlos, incluyendo cómo ejercer la opción de “no vender”, visite nuestro sitio web www.amwater.com/corp/privacy-policy.

Agradecemos que nos haya elegido y la oportunidad de seguir prestandole servicios a usted, a sus vecinos y a nuestras comunidades. Si necesita más ayuda, comuníquese con nuestro centro de atención al cliente llamando al 1-888-237-1333.

Atentamente,

Servicio de atención al cliente de California American Water

Customer Assistance Program Resubmit Application in English

Sheet 1

(See Attached Form)

(Continued)

Customer Name
Service Address

For Service To:
Account Number
Service Address

Dear California American Water Customer:

California American Water is pleased to offer qualifying customers a discount on their water bill through our Customer Assistance Program.

We received your application for the Customer Assistance Program. However, because some of the eligibility documentation was not included with the application, we are currently unable to process your request. We are in need of a current copy of your:

Testing

Your original application is being returned. Please attach the additional needed documentation and resubmit the application along with your documents to us at:

California American Water
655 W. Broadway, Suite 1410
San Diego, CA 92101
Attn: Customer Assistance Program

For more information on the program or for other questions, please visit our website at www.californiaamwater.com. Click on Customer Service & Billing and navigate to Customer Assistance Programs. You can also contact us via email at ca.paymentassistance@amwater.com.

For details on how we treat the information you have provided to us, and your privacy rights and how to exercise them, including how to exercise a “do not sell” opt-out, visit our website www.amwater.com/corp/privacy-policy.

We appreciate your business and the opportunity to continue serving you, your neighbors and our local communities. For further assistance, please contact our customer service center at 1-888-237-1333.

Sincerely,

California American Water Customer Service

Customer Assistance Program Resubmit Application in Spanish

Sheet 1

(See Attached Form)

(Continued)

(TO BE INSERTED BY UTILITY)

Advice 1326
Decision D. 20-08-047

ISSUED BY

J. T. LINAM
DIRECTOR - Rates & Regulatory

(TO BE INSERTED BY C.P.U.C.)

Date Filed 03/05/2021
Effective 03/05/2021
Resolution _____

Nombre del Cliente
Dirección de servicio

Para el servicio a:
Número de cuenta
Dirección de servicio

Estimado cliente de California American Water:

California American Water se complace de ofrecer a los clientes elegibles un descuento en sus facturas de agua a través de nuestro Programa de Asistencia al Cliente.

Hemos recibido su solicitud para el Programa de Asistencia al Cliente. Sin embargo, debido a que no incluyó parte de la documentación que demuestra su elegibilidad, actualmente no podemos tramitar su solicitud. Sírvase enviarnos una copia actualizada de su:

Prueba

Tenga en cuenta que le devolveremos su solicitud original. Por favor, adjunte la documentación adicional necesaria y reenvíenos la solicitud junto con sus documentos a:

California American Water
655 W. Broadway, Suite 1410
San Diego, CA 92101
Attn: Customer Assistance Program

Para obtener más información sobre el programa o si tiene otras preguntas, visite nuestro sitio web en www.californiaamwater.com. Haga clic en Atención al cliente y facturación y navegue hasta Programas de asistencia al cliente. También puede enviarnos un correo electrónico a ca.paymentassistance@amwater.com.

Para averiguar cómo tratamos la información que nos proporcionó, así como sus derechos de privacidad y cómo ejercerlos, incluyendo cómo ejercer la opción de “no vender”, visite nuestro sitio web www.amwater.com/corp/privacy-policy.

Agradecemos que nos haya elegido y la oportunidad de seguir prestándole servicios a usted, a sus vecinos y a nuestras comunidades. Si necesita más ayuda, comuníquese con nuestro centro de atención al cliente llamando al 1-888-237-1333.

Atentamente,

Servicio de atención al cliente de California American Water

TABLE OF CONTENTS (Continued)

Sheet 9

<u>SUBJECT MATTER OF SHEET</u>	<u>C.P.U.C. SHEET NO.</u>
SAMPLE FORMS (Continued):	
Los Angeles County District Only	
<i>(Baldwin Hills Service Area)</i>	
Annual Bill Calculation Insert	4007-W
<i>(Duarte Service Area)</i>	
Annual Bill Calculation Insert	4008-W
<i>(San Marino Service Area)</i>	
Annual Bill Calculation Insert	4009-W
Monterey County District Only	
Form EI-M1 – Emergency Interconnection Agreement – New Service	1971-W
Form EI-M2 – Emergency Interconnection Agreement – Existing Service	1972-W
Annual Bill Calculation Insert	4010-W
Conservation Door Hanger	6132-W
<i>(Ambler Park Service Area)</i>	
Annual Bill Calculation Insert	4011-W
<i>(Bishop Service Area)</i>	
Annual Bill Calculation Insert	4012-W
<i>(Highway 68 Corridor Service Area)</i>	
Annual Bill Calculation Insert	4013-W
San Diego County District Only	
Form No. 9-SD – San Diego County Application for Water Service	869-W
Annual Bill Calculation Insert	4006-W
Ventura County District Only	
Form No. VN-FP – Application for Fire Protection Service	2912-W
Form No. VN-SC1 – Application for Special Connection	2928-W
Annual Bill Calculation Insert	4014-W
California Assistance Program (CAP)	
CAP Cover Letter and Form in English and Spanish	9985-W
CAP Denial Letter in English	9986-W
CAP Denial Letter in Spanish	9987-W
CAP Opt Out Cover Letter in English	9988-W
CAP Opt Out Cover Letter in Spanish	9989-W
CAP Re-Enrollment Letter in English	9990-W
CAP Re-Enrollment Letter in Spanish	9991-W
CAP Resubmit Application in English	9992-W
CAP Resubmit Application in Spanish	9993-W

(N)
(D) (N)
|
(N)

(Continued)

(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
Advice	1326	J. T. LINAM	Date Filed	<u>03/05/2021</u>
Decision	D. 20-08-047	DIRECTOR - Rates & Regulatory	Effective	<u>03/05/2021</u>
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Sheet 3

SUBJECT MATTER OF SHEET

C.P.U.C. SHEET NO.

RATE SCHEDULES (Continued):

Monterey County District

(Monterey Main, Hidden Hills, Ryan Ranch, & Bishop Service Areas)

MO-1-SF	General Metered Service	9895-W, 9896-W, 9972-W, 9770-W, 9973-W, 9933-W,	(C)
	Single Family Residential Customers	9773-W, 9820-W, 9612-W, 9850-W, 9922-W	
MO-1-MF	General Metered Service	9897-W, 9898-W, 9974-W, 9778-W, 9975-W, 9934-W,	(C)
	Multi-Residential Customers	9781-W, 9821-W, 9613-W, 9851-W, 9923-W	
MO-1C	General Metered Service	9899-W, 9784-W, 9785-W, 9786-W, 9787-W, 9788-W,	(C)
	Non-Residential Customers	9976-W, 9935-W, 9822-W, 9614-W, 9852-W, 9924-W	(C)
MO-1O	General Metered Service	9900-W, 9901-W, 9794-W, 9795-W, 9977-W, 9936-W,	(C)
	Other Customers	9823-W, 9615-W, 9853-W, 9925-W	

Central Satellite

CEN-1	General Metered Service	9902-W, 9903-W, 9978-W, 9937-W, 9824-W, 9804-W	(C)
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Northern District

ND-1	General Metered Service	9891-W, 9892-W, 9893-W, 9894-W, 9979-W, 9442-W,	(C)
		9938-W, 9939-W, 9940-W, 9941-W, 9949-W	

San Diego County District

SD-1	General Metered Service	9904-W, 9905-W, 9980-W, 9622-W, 9943-W	(C)
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Ventura County District

VN-1	General Metered Service	9906-W, 9907-W, 9981-W, 9220-W, 9944-W	(C)
VN-9MC	Metered Construction Service	9908-W, 9982-W, 9523-W, 9837-W	(C)

(Continued)

(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
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Sacramento- Dunnigan	8163-W	
Sacramento- Geyserville	8321-W	
Sacramento - Meadowbrook	8512-W	
San Diego County	6601-W, 6602-W	
Ventura County	6603-W, 6604-W	
<u>RATE SCHEDULES:</u>		
All Districts – Customer Assistance Program		(C)
CA-CAP California American Water - Customer Assistance Program	9952-W, 9953-W, 9954-W, 9955-W, 9956-W, 9957-W, 9958-W, 9959-W, 9960-W, 9961-W, 9962-W, 9963-W	(D,N) (N)
CA-4 California American Water Private Fire Protection Service	9917-W, 9807-W, 9527-W, 9808-W, 9829-W, 9830-W, 9831-W, 9832-W, 9833-W, 9834-W, 9616-W, 9854-W, 9926-W	
CA-4H Private Fire Hydrant Service	9805-W, 9534-W, 9806-W, 9536-W, 9617-W, 9855-W, 9927-W	
H-4H Private Fire Hydrant Service	9565-W	
FV-5FH Public Fire Hydrant Service	9883-W	
Fruitridge Vista District		
FV-1 General Metered Service	9964-W	(C)
FV-2 General Fat Rate Service	9965-W	(C)
FV-9MC Metered Construction Service	9882-W	
Schedule NO. CDPH State Revolving Fund Surcharge	9491-W, 9492-W	
Hillview Service Area		
H1 General Metered Service	9884-W, 9559-W, 9966-W, 9967-W	(C)
H-LC Late Payment Charge	9729-W	
H-9M Measured Services For Trucks	9885-W	
LK-F Facilities Fees	7651-W	
Los Angeles County District		
LA-1 General Metered Service	9886-W, 9887-W, 9888-W, 9968-W, 9701-W, 9440-W, 9931-W	(C)
LA-3M Measured Irrigation Service	9889-W, 9588-W, 9969-W, 9609-W, 9932-W	(C)
LA-RP-1 General Metered Service	9970-W, 99971-W	(C)

(Continued)

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Sheet 1

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<u>SERVICE AREA MAP:</u>		
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Larkfield	6569-W	
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Monterey County	7053-W, 6580-W, 6581-W, 6582-W, 6583-W, 6584-W, 6585-W, 6586-W, 6587-W, 6588-W, 6589-W, 6590-W, 944-W, 945-W, 947-W, 948-W, 949-W, 950-W, 951-W, 952-W, 953-W, 954-W, 955-W, 957-W, 958-W, 959-W, 960-W, 961-W, 962-W, 963-W, 964-W, 966-W, 967-W, 968-W, 969-W, 971-W, 972-W, 973-W, 974-W, 975-W, 976-W, 977-W, 978-W, 979-W, 980-W, 981-W, 982-W, 983-W, 984-W, 7054-W	

(Continued)

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