

## PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



February 5, 2025

Jonathan Morse  
Sr. Manager Rates & Regulatory  
California-American Water Company  
520 Capitol Mall Ste. 630  
Sacramento, CA 95814

Dear Mr. Morse,

The Water Division of the California Public Utilities Commission has approved California-American Water Company's Advice Letter No. 1455, filed on November 27, 2024, regarding Tariff Clean Up – November 2024 for all Districts.

Enclosed are copies of the following revised tariff sheets, effective November 27, 2024, for the utility's files:

<b>P.U.C.</b>	
<b>Sheet No.</b>	<b>Title of Sheet</b>
11053-W	Schedule No. SOU-1 Southern Division Tariff Area General Metered Services Sheet 5
11054-W	Schedule No. CA-FEES California American Water Sheet 1
11055-W	Rule No. 9 Rendering And Payment Of Bills Sheet 1
11056-W	Rule No. 12 Information Available To Public Sheet 1
11057-W	Rule No. 14 Continuity Of Service Sheet 1

<b>P.U.C.</b>	
<b>Sheet No.</b>	<b>Title of Sheet</b>
11058-W	Rule No. 15 Main Extensions Sheet 2
11059-W	Rule No. 15 Main Extensions Sheet 4
11060-W	Rule No. 16 Service Connections, Meters, And Customer's Facilities Sheet 4
11061-W	Rule No. 18 Meter Tests And Adjustment Of Bills For Meter Error Sheet 1
11062-W	Table Of Contents Sheet 6
11063-W	Table Of Contents Sheet 4
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11065-W	Table Of Contents Sheet 1
Cancel	10810-W, 10808-W, 10807-W, 10809-W, 10806-W, 10805-W, 10811-W

Please contact Bradley Leong at [BL4@cpuc.ca.gov](mailto:BL4@cpuc.ca.gov), if you have any questions.

Thank you.

Enclosures

**CALIFORNIA PUBLIC UTILITIES COMMISSION  
DIVISION OF WATER AND AUDITS**

**Advice Letter Cover Sheet**

**Utility Name:** California American Water  
**District:** ALL DISTRICTS  
**CPUC Utility #:** U210W  
**Advice Letter #:** 1455  
**Tier:**  1     2     3     Compliance  
**Authorization**  
**Description:** Tariff Clean Up – November 2024

**Date Mailed to Service List:** November 27, 2024  
**Protest Deadline (20<sup>th</sup> Day):** December 17, 2024  
**Review Deadline (30<sup>th</sup> Day):** December 27, 2024  
**Requested Effective Date:** November 27, 2024  
**Rate Impact:** \$See AL  
See AL%

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

**Utility Contact:** Leana Ramirez  
**Phone:** 916-568-4279  
**Email:** [leana.ramirez@amwater.com](mailto:leana.ramirez@amwater.com)

**Utility Contact:** Jonathan Morse  
**Phone:** 916-568-4237  
**Email:** [Jonathan.Morse@amwater.com](mailto:Jonathan.Morse@amwater.com)

**DWA Contact:** Tariff Unit  
**Phone:** (415) 703-1133  
**Email:** [Water.Division@cpuc.ca.gov](mailto:Water.Division@cpuc.ca.gov)

**DWA USE ONLY**

<b>DATE</b>	<b>STAFF</b>	<b>COMMENTS</b>
_____	_____	_____
_____	_____	_____

[ ] APPROVED

[ ] WITHDRAWN

[ ] REJECTED

Signature: \_\_\_\_\_

Comments: \_\_\_\_\_

Date: \_\_\_\_\_

\_\_\_\_\_



520 Capitol Mall, Suite 630  
Sacramento, CA 95814  
[www.amwater.com](http://www.amwater.com)

P (916) 568-4279

November 27, 2024

ADVICE LETTER NO. 1455

TO THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

California-American Water Company (California American Water) (U210W) submits this advice letter, including the following attached tariffs applicable to all districts:

**Purpose:**

The purpose for this advice letter is to request authorization to modify certain language in the Rules tariffs and CA-Fees tariff.

**Background:**

In an effort to maintain accurate tariffs, California American Water continuously reviews its tariffs to identify tariffs that need to be added, deleted and modified. California American Water requests the following updates:

- Correct several typos in its Rules Tariffs.
- Update the CA-Fees reconnection fee. The fee is \$150.00, but the tariff inadvertently reflected an outdated value of \$175.00 which was inadvertently included on the tariff in Advice Letter 1353.
- Delete intervenor compensation tariffs which are no longer in rates.
- Move the location of the City of Rosemead franchise fee to the correct section of the SOU-1 tariff.

The above changes do not impact authorized rates and all customers were billed correctly with respect to the modifications addressed above.

**Request:**

California American Water requests authorization to update the tariffs mentioned above through this filing.

**Tier Designation:**

These tariffs are submitted pursuant to General Order No.96-B and this advice letter is submitted with a Tier 1 designation.

**Effective Date:**

California American Water requests an effective date of November 27, 2024.

**Notice and Service List:**

This advice letter requests the establishment of a memorandum account only, there are no rates changes being requested, therefore, a customer notice is not required.

In accordance with General Order 96-B, General Rule 4.3 and 7.2 and Water Industry Rule 4.1, a copy of this advice letter will be transmitted electronically to competing and adjacent utilities and other utilities or interested parties having requested such notification. ***Please note that this advice letter will only be distributed electronically.***

**PROTEST OR RESPONSES:**

Anyone may submit a response or protest for this AL. When submitting a response or protest, **please include the utility name and advice letter number in the subject line.**

A **response** supports the filing and may contain information that proves useful to the Commission in evaluating the AL. A **protest** objects to the AL in whole or in part and must set forth the specific grounds on which it is based. These grounds<sup>1</sup> are:

1. The utility did not properly serve or give notice of the AL;
2. The relief requested in the AL would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
3. The analysis, calculations, or data in the AL contain material error or omissions;
4. The relief requested in the AL is pending before the Commission in a formal proceeding;  
or
5. The relief requested in the AL requires consideration in a formal hearing, or is otherwise inappropriate for the AL process; or
6. The relief requested in the AL is unjust, unreasonable, or discriminatory, provided that such a protest may not be made where it would require relitigating a prior order of the Commission.
7. A protest may not rely on policy objections to an AL where the relief requested in the AL follows rules or directions established by statute or Commission order applicable to the utility. A protest shall provide citations or proofs where available to allow staff to properly consider the protest.

DWA must receive a response or protest via email (**or** postal mail) within 20 days of the date the AL is filed. When submitting a response or protest, **please include the utility name and advice letter number in the subject line.**

The addresses for submitting a response or protest are:

**Email Address:**

[Water.Division@cpuc.ca.gov](mailto:Water.Division@cpuc.ca.gov)

**Mailing Address:**

CA Public Utilities Commission  
Division of Water and Audits  
505 Van Ness Avenue  
San Francisco, CA 94102

On the same day the response or protest is submitted to DWA, the respondent or protestant shall send a copy of the protest to California American Water at:

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<sup>1</sup> G.O. 96-B, General Rule 7.4.2

**Email Address:**

[leana.ramirez@amwater.com](mailto:leana.ramirez@amwater.com)

[cathy.hongola-baptista@amwater.com](mailto:cathy.hongola-baptista@amwater.com)

[jonathan.morse@amwater.com](mailto:jonathan.morse@amwater.com)

**Mailing Address:**

520 Capitol Mall, Suite 630  
Sacramento, CA 95838

555 Montgomery Street, Suite 816  
San Francisco, CA 94111

520 Capitol Mall, Suite 630  
Sacramento, CA 95838

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform DWA, within the 20 day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

**REPLIES**

The utility shall reply to each protest and may reply to any response. Any reply must be received by DWA within five business days after the end of the protest period, and shall be served on the same day on each person who filed the protest or response to the AL.

The actions requested in this advice letter are not now the subject of any formal filings with the California Public Utilities Commission, including a formal complaint, nor action in any court of law.

This filing will not cause the withdrawal of service, nor conflict with other schedules or rules.

If you have not received a reply to your protest within 10 business days, please contact Leana Ramirez at (916) 568-4279.

CALIFORNIA-AMERICAN WATER COMPANY

*/s/ Leana Ramirez*

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Leana Ramirez  
Business Support Specialist

Schedule No. SOU-1  
Southern Division Tariff Area  
GENERAL METERED SERVICES

Sheet 5

**SOUTHERN DIVISION TARIFF AREA**

SPECIAL CONDITIONS

General Items

**All Southern Division Tariff Area**

1. Qualifying low-income customers can receive a discount on their bill. Customers must apply with the Company for acceptance into the low-income program. For additional details, please see Tariff Schedule CA-CAP.
2. Multi-Use Customers (formerly Residential Fire Protection Service "R.F.P.S.") are assessed a surcredit as listed on tariff schedule CA-Multi-Use.
3. In accordance with Section 2714 of the Public Utilities Code, if a tenant in a rental unit leaves owing the Company, service to subsequent tenants in that unit will, at the Company's option, be furnished on the account of the landlord or property owner.
4. Pursuant to Decision D.21-11-018 and in accordance to the Preliminary Statement, the Annual Consumption Adjustment Mechanism (ACAM) pilot provides for an annual adjustment to California American Water Southern Division District rates based on the 12-month actual consumption ending September 30th of the prior year. The Bellflower Service Area is excluded from the ACAM.

Fees and Surcharges

**All Southern Division Tariff Area**

1. All bills are subject to the reimbursement fee set forth in Schedule No. UF.
2. A surcharge for the Customer Assistance Program (CAP) are applied to each California American Water customer bill. Please refer to tariff CA-FEES for charges and details.
3. A surcharge is included on each bill to collect franchise taxes and/or business license fees paid to various municipalities. The amount collected is based on a percentage of the gross revenues of each bill. The percentages are as follows:  
**Business License Fee:** City of San Marino 2.00%, City of San Gabriel 2.001%, County of Los Angeles 2.00%; City of Duarte 2.0%, and City of Bradbury 1.959%  
**Franchise taxes:** Baldwin Hills District are 2.00%, Ventura County 2.00%, City of Rosemead 1.183%, City of San Diego, City of Thousand Oaks 2.00% and City of Imperial Beach 2.00% per customer on a monthly. (T)
4. Per Advice Letter 1358, the under- collected balance in the Southern Division Tariff Area Consolidated Expense Balancing Account (CEBA) will be recovered through a quantity based surcredit of \$0.0001 per 100 gallons over 12 months, beginning March 4, 2022. The total amount will be recovered from all classes except Rio Plaza and Bellflower customers.

(Continued)

(TO BE INSERTED BY UTILITY) Advice      1455 Decision	ISSUED BY S. W. OWENS SR. DIRECTOR - Rates & Regulatory	(TO BE INSERTED BY C.P.U.C.) Date Filed <u>11/27/2024</u> Effective <u>11/27/2024</u> Resolution      _____
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Schedule No. CA-FEES  
California American Water

Sheet 1

**APPLICABILITY**

Applicable to all service areas.

**TERRITORY**

All territories served by California American Water.

**RATES**

- 1. Late Payment Fee: A late charge of 1.5% on unpaid balance will be assessed and customers will be notified on the monthly issued bill that the 1.5% late fee will be applied to any account that is not paid before the past due date shown on the bill. The fee shall be applied at the time a late payment notice is issued. If the customer pays the balance on the date the late payment notice is mailed, then that assessed fee will be forgiven. The fee shall be assessed on all open balances regardless of whether it is an initial or subsequent bill when a total balance has not been paid or there should have been a shut off for non-payment agreement. All bills shall be subject to the PUC reimbursement fee as set forth in Schedule No. UF.
- 2. Reconnection Fee: Where service has been discontinued for violation of these rules or nonpayment of bills, the utility may charge \$10.00 for reconnection of service during regular work hours or \$150.00 for reconnection of service at other than regular working hours when the customer has requested that the reconnection be made at other than regular working hours. If payment is received after 3:00PM, service will not be restored until the next business day. All bills shall be subject to the PUC reimbursement fee as set forth in Schedule No. UF. (T)
- 3. Untested Backflow Fees: Where the utility elects to have an untested backflow assembly tested and, if needed, repaired or replaced, all charges incurred by the utility from third party service providers will be added to the customer bill of the account of record, and shall become due and payable as any other charge, including being part of any unpaid balance subject to late fees and discontinuance of service for non-payment.
- 4. Per Advice Letter 1431, a surcharge of \$1.77 for the Customer Assistance Program (“CAP”) Balancing Account will be collected from all non-low-income water and wastewater customers.

(Continued)

(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
Advice	1455	S. W. OWENS	Date Filed	11/27/2024
Decision		SR. DIRECTOR - Rates & Regulatory	Effective	11/27/2024
			Resolution	



Rule No. 9  
RENDERING AND PAYMENT OF BILLS

Sheet 1

A. Rendering of Bills

Bills for service will be rendered each customer on a monthly or bi-monthly basis at the option of the utility, unless otherwise provided in the rate schedules.

At the customer's request, the utility may be requested to provide either paper or electronic bills for service that is rendered, but not both.

The customer may elect to receive, view, and pay regular bills for service electronically. Customers requesting this option may be required to complete additional forms and agreements. Legal and mandated notices shall be included with the utility's electronic means of bill delivery; except, however, all notices of termination of service shall be made in accordance with Rule No. 8. The customer may discontinue electronic billing upon 30 days notice.

1. Metered Service

- a. Meters will be read at regular intervals for the preparation of periodic bills and as required for the preparation of opening bills, closing bills, and special bills.
- b. The opening bill for metered service shall be prorated as provided for in paragraph 3a, below.
- c. It may not always be practicable to read meters at intervals which will result in billing periods of equal numbers of days.
  - 1) Should a monthly billing period contain less than 27 days or more than 33 days, a pro rata correction in the amount of the bill will be made.
  - 2) The charge for metered service for a bi-monthly period will be computed by doubling the monthly minimum or readiness-to-serve charge and the number of cubic feet to which each block rate is applicable on a monthly basis. (T)
  - 3) For billing periods other than monthly or bi-monthly, adjustments will be made proportionate to that for a monthly billing period.
- 4) Bills for metered service will show at least the reading of the meter at the end of the period for which the bill is rendered, the meter constant, if any, the number and kind of and the date of the current meter reading.
- 5) Each meter on a customer's premises will be considered separately, and the readings of two or more meters will not be combined, except where combination of meter readings is specifically provided for in the applicable rate schedule, or where the utility's operating convenience or necessity may require the use of more than one meter, or a battery of meters. In the latter case, the monthly minimum or readiness to serve charge will be the monthly minimum or readiness to serve charge of the applicable rate schedule of the size meter for which the battery of meters was substituted

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(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
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Rule No. 12  
INFORMATION AVAILABLE TO PUBLIC

A. General Information

The utility will maintain, open for public inspection on its internet website <https://calamwater.com> or at its more important commercial offices, pertinent information regarding the service rendered, including the following:

(T)

1. Characteristics of Water

A description in writing of the kind of water to be furnished, whether filtered or unfiltered and whether treated or untreated and the extent thereof.

2. Rates and Rules

A copy of the tariff schedules consisting of rates, general rules of the utility, service area maps and forms of contracts and applications to the territory served from that office.

3. Reading Meters

Information about methods of reading meters.

4. Bill Analysis

A statement of the most recent past readings of the meter or meters serving a customer's own premises for a period of two years.

B. Rates and Optional Rates

The utility will explain to every applicant for service each rate schedule which is applicable, and of the applicant's right to elect therefrom the option under which service is desired.

C. New or Revised Rates

Should new or revised rates be established, the utility will duly notify all customers affected.

D. Change of Rate Schedule by Customer

- Should a customer elect to take service under a different applicable rate schedule, the change will become effective immediately after the regular meter reading next following the date of such request for metered service and at the beginning of the regular billing period next following such request for flat rate service. The utility may refuse to permit such a change unless service has been taken under the current rate schedule for a period of not less than 12 months, except such change will be permitted when an applicable new or revised rate schedule is first put into effect or the customer's operations have so changed as to justify immediate transfer to different schedule.
- When service is furnished on an annual or seasonal basis, a change in schedule may be made only at the end of a regular billing period.

(Continued)

(TO BE INSERTED BY UTILITY)

ISSUED BY

(TO BE INSERTED BY C.P.U.C.)

Advice 1455

S. W. OWENS

Date Filed 11/27/2024

Decision

SR. DIRECTOR - Rates & Regulatory

Effective 11/27/2024

Resolution \_\_\_\_\_

Rule No. 14  
CONTINUITY OF SERVICE

Sheet 1

(T)

- A. Emergency Interruptions
  - 1. The utility shall make all reasonable efforts to prevent interruptions to service and when such interruptions occur, shall reestablish service with the shortest possible delay consistent with the safety to its customers, its employee, and the general public.
  - 2. If an emergency interruption of service affects the service to any public fire protection device, within 120 minutes of discovery of the interruption by the utility, the utility shall notify the Fire Chief or other public official responsible for fire protection of such interruption and of subsequent restoration of normal service.
  
- B. Scheduled Interruptions
  - 1. Where public fire protection is provided by the facilities affected by the interruptions, the utility shall report to the Fire Chief or other officials responsible for fire protection when the interruption is scheduled, the approximate time, and anticipated duration. In addition, the Fire Chief or other official responsible for fire protection shall be notified within 60 minutes upon restoration of service.
  
- C. Minimum Standard for Repairs
  - 1. All repairs associated with a utility’s water and system shall include, as a minimum:
    - a. A determination whether temporary service can be provided;
    - b. The proper use of road hazard signs, traffic cones, and barriers;
    - c. A call to the regional underground service alert center to identify buried utilities in the area;

(Continued)

(TO BE INSERTED BY UTILITY)	ISSUED BY	(TO BE INSERTED BY C.P.U.C.)
Advice     1455	S. W. OWENS	Date Filed <u>11/27/2024</u>
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Rule No. 15  
MAIN EXTENSIONS

Sheet 2

A. 3. Definitions

- a. A "bona-fide customer," for the purposes of this rule, shall be a customer (excluding any customer formerly served at the same location) who has given satisfactory evidence that service will be reasonably permanent to the property which has been improved with a building of a permanent nature, and to which service has commenced. The provision of service to a real estate developer or builder, during the construction or development period, shall not establish him as a bona-fide customer.
- b. A "real estate developer" or "builder," for the purposes of this rule, shall include any individual, association of individuals, partnership, or corporation that divides a parcel of land into two or more portions, or that engages in the construction and resale of individual structures on a continuing basis.
- c. The "adjusted construction cost," for the purposes of this rule, shall be reasonable and shall not exceed the costs recorded in conformity with generally accepted water utility accounting practices, and as specifically defined in the Uniform System of Accounts for Water Utilities prescribed by the Commission for installing facilities of adequate capacity for the service requested. If the utility, at its option, should install facilities with a larger capacity or resulting in a greater footage of extension than required for the service requested, the "adjusted construction cost," for the purpose of this rule, shall be determined by the application of an adjustment factor to actual construction cost of facilities installed. This factor shall be the ratio of estimated cost of required facilities to estimated cost of actual facilities installed.

4. Ownership, Design, and Construction of Facilities

- a. Any facilities installed hereunder shall be the sole property of the utility. In those instances, in which title to certain portions of the installation, such as fire hydrants, will be held by a political subdivision, such facilities shall not be included as a part of the main extension under this rule, and will neither be owned by the utility nor subject to refund under the provisions of Section C.2. of this rule.
- b. The size, type, quality of materials, and their location shall be specified by the utility; and the actual construction shall be done by the utility or by a construction agency acceptable to it.
- c. Where the property of an applicant is located adjacent to a right-of-way, exceeding 70 feet in width, for a street, highway, or other public purpose, regardless of the width of the traveled way or pavement; or on a freeway, waterway, or railroad right of way, the utility may elect to install a main extension on the same side thereof as the property of the applicant, and the estimated and adjusted construction costs in such case shall be based upon such an extension.

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(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
Advice	1455	S. W. OWENS	Date Filed	11/27/2024
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Rule No. 15  
 MAIN EXTENSIONS

Sheet 4

A. 5. Estimates, Plans, and Specifications (Continued)

d. When detailed plans, specifications, and cost estimates are requested, the applicant for a main extension shall furnish a map to a suitable scale showing the street and lot layouts and, when requested by the utility, contours or other indication of the relative elevation of the various parts of the area to be developed. If changes are made subsequent to the presentation of this map by the applicant, and these changes require additional expense is revising plans, specifications, and cost estimates, these additional expenses shall be borne by the applicant. (T)

6. Timing and Adjustment of Advances

a. Unless the applicant for the main extension elects to arrange for the installation of the extension himself, as permitted by Section C.1.c., the full amount of the required advance or an acceptable surely bond must be provided to the utility at the time of the main extension agreement.

b. If the applicant for a main extension posts a surety bond in lieu of cash, such surety bond must be replaced with cash not less than ten calendar days before construction is to commence; provided, however, that if special facilities are required primarily for the service requested, the applicant for the extension may be required to deposit sufficient cash to cover the cost of such special facilities before they are ordered by the utility. (T)

c. An applicant for a main extension who advances funds shall be provided with a statement of actual construction cost and adjusted construction cost showing in reasonable detail the costs incurred for material, labor, any other direct and indirect costs, overheads, and total costs; or unit costs; or contract costs, whichever are appropriate. (T)

d. Said statement shall be submitted within sixty days after the actual construction costs of the installation have been ascertained by the utility. In the event that the actual construction costs the entire installation shall not have been determined within 120 days after completion of construction work, a preliminary determination of actual and adjusted construction costs shall be submitted, based upon the best available information at that time.

e. Any differences between the adjusted construction costs and the amount advanced shall be shown as revision of the amount of advance and shall be payable within thirty days of date of submission of statement.

(Continued)

(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
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Rule No. 16  
SERVICE CONNECTIONS, METERS, AND CUSTOMER'S FACILITIES

Sheet 4

C. Cross-Connections

1. Protective Regulation

No physical connection between the potable water supply system of the public utility and that of any other water supply or source of actual or potential contamination will be permitted except in compliance with the regulations of the State Department of Public Health contained in Title 17, Sections 7583-7605 of the California Code of Regulations under "Regulations Relating to Cross-Connections."

2. Backflow Preventers Required

The utility will evaluate the degree of potential health hazard to the public water supply which may be created as a result of conditions existing on a user's premises. As a minimum, the evaluation will consider: the existence of cross-connections, the nature of materials handled on the property, the probability of a backflow occurring, the degree of piping system complexity, and the potential for piping system modification.

The utility will require the installation of approved backflow preventers of required type under any of the following conditions:

- a. Where a fresh water supply which has not been approved by the State Department of Health Services is already available from a well, spring, reservoir, or other source. (If the customer agrees to abandon this other supply and agrees to remove all pumps and piping necessary for the utilization of this supply, the installation of backflow preventers will not be required.)
- b. Where salt water, or water otherwise contaminated, is available for industrial or fire protection purposes at the same premises.
- c. Where the premises are or may be engaged in industrial processes using or producing process waters or liquid industrial wastes, or where the premises are or may be engaged in handling sewage or any other dangerous substances.
- d. Where freshwater hydrants or other outlets are or may be installed on piers or docks.
- e. Where the circumstances are such that there is special danger of backflow of sewage or other contaminated liquids through plumbing fixtures or water-using or treating equipment, or storage tanks and reservoir.
- f. Premises that have internal cross-connections that are not abated to the satisfaction of the utility or the health agency.
- g. Premises where cross-connections are likely to occur, and entry is restricted so that cross-connection inspections cannot be made with sufficient frequency or at sufficiently short notice to assure that cross-connections do not exist.
- h. Premises having a repeated history of cross-connections being established or reestablish.
- i. Multi-unit, master-metered Premises, except Premises used exclusively for residential purposes, due to the risk of occupancy change without notification to the utility.

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			Resolution	<u></u>

Rule No. 18  
METER TESTS AND ADJUSTMENT OF BILLS FOR METER ERROR

Sheet 1

A. Test on Customer Request

1. Compliance by Utility

The utility will within one week after request by a customer proceed to test the meter serving the customer’s premises, except where service is rendered from open conduits such test may be deferred for a reasonable length of time when it would necessitate the interruption of service to any other customer. Such test of meters, other than displacement meters for which standards of accuracy are established in Rule No. 17, Measurement of Service, will consist of an acceptable method of verifying the accuracy of the meter.

2. Charge for Test

No charge will be made for the test of a meter made at the request of a customer, except where a customer requests a test within six months after installation of the meter or more often than once a year, in which cases the customer shall be required to deposit with the utility the following amount to cover the cost of each such test:

<u>Size of Meter</u>	<u>Amount of Deposit</u>
One inch or smaller	\$2.00
Larger than one inch	\$3.00

3. Test Procedure

Every meter tested at the request of a customer will be tested in the condition as found in the customer’s service prior to any alteration or adjustment in order to determine in the Rule No. 17 under “Accuracy Requirements of Water Meters”, and in addition, at twice the minimum test flow. The average meter error will be considered to be the algebraic average of the errors of the three highest test flows.

4. Return of Deposit

Any deposit made under paragraph 2, above, will be returned to the customer if the average meter error is found to be more than 2% fast. The customer will be notified not less than five days in advance of the time and place of the test.

(T)

5. Location of Test

A customer will have the right to require the utility to conduct the test in such customer’s presence or in the presence of a representative of such customer. Where the utility has no proper meter testing facilities available locally, the meter may be tested by a meter manufacturer or its agency, or by any other reliable organization equipped for water meter testing or by the utility’s meter testing plant where located in some other community, in which latter case the utility upon demand of the customer will furnish the customer with a notarized statement certifying as to the method used making the test and as to the accuracy of the meter.

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(Continued)

(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
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**SUBJECT MATTER OF SHEET**

**C.P.U.C. SHEET NO.**

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No. 17	Measurement of Service	6773-W	
No. 18	Meter Tests and Adjustment Bills for Meter Error	11061-W, 6775-W	(C)
No. 19	Service to Separate Premises and Multiple Units and Resale	6776-W	
No. 20	Fire Protection	6777-W	
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Advice 1455

S. W. OWENS

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**Northern Division**

*(Fruitridge Vista, Hillview, Larkfield, Meadowbrook, & Sacramento Service Areas)*

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Monterey Service Area

*(Monterey Main, Hidden Hills, Ryan Ranch, & Bishop Service Areas)*

MO-1-SF	General Metered Service Single Family Residential Customers	10956-W, 10555-W, 10266-W, 11040-W, 11032-W, 10703-W, 10806-W
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MO-1C	General Metered Service Non-Residential Customers	10958-W, 10277-W, 10278-W, 10279-W, 10552-W, 10281-W, 11042-W, 11034-W, 10705-W, 10808-W
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*(Ambler Park, Chualar, Garrapata, Ralph Lane & Toro Service Areas)*

CEN-SAT	General Metered Service	10962-W, 10963-W, 10364-W, 11036-W, 10719-W, 10707-W, 10810-W
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**Southern Division**

*(Los Angeles Service Areas- Duarte, San Marino, Rio Plaza, Baldwin Hills, San Diego & Ventura Service Areas)*

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