

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



June 6, 2024

Jonathan Morse
Sr. Manager Rates & Regulatory
California-American Water Company
520 Capitol Mall Ste. 630
Sacramento, CA 95814

Dear Mr. Morse,

The Water Division of the California Public Utilities Commission has approved California-American Water Company's Sewer Advice Letter No. 80-S, filed on May 3, 2024, regarding Update to Customer Assistance Program Guidelines for Dunnigan and Monterey Wastewater Districts.

Enclosed are copies of the following revised tariff sheets, effective June 1, 2024, for the utility's files:

| P.U.C. Sheet No. | Title of Sheet |
|-----------------------------|--|
| 371-S | Schedule No. WW-CAP All Wastewater Services Customer Assistance Program Sheet 3 |
| 372-S | Table Of Contents Sheet 1 |

Please contact Carmen Rocha at MDC@cpuc.ca.gov, if you have any questions.

Thank you.

Enclosures

May 3, 2024

ADVICE LETTER NO. 80-S

TO THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

California-American Water Company ("California American Water") (U210W) hereby submits for review this advice letter, including the following tariff sheets, attached hereto, which are applicable to its Dunnigan and Monterey Wastewater districts:

Purpose and Background:

This advice letter is being made to update the Customer Assistance Program (CAP) income guidelines for the 2024-2025 year in compliance with Public Utilities Code Section 739.1. As stated in the Public Utilities Commission Energy Division's April 15, 2024 letter, income guidelines/limits should be updated as follows:

| Household Size | CARE Program Income Guidelines (CAP Program) |
|------------------------|--|
| 1-2 | \$40,880 |
| 3 | \$51,640 |
| 4 | \$62,400 |
| 5 | \$73,160 |
| 6 | \$83,920 |
| 7 | \$94,680 |
| 8 | \$105,440 |
| Each Additional Person | \$10,760 |

Request:

California American Water requests that the CARE Program Income Guidelines (CAP Program) per household size presented above be approved and updated.

Tier Designation:

This advice letter is submitted pursuant to General Order No. 96-B and is designated as a Tier 1 filing.

Effective Date:

California American Water requests an effective date of June 1, 2024.

Notice and Service List:

In accordance with General Order 96-B, General Rule 4.3 and 7.2 and Water Industry Rule 4.1, a copy of this advice letter will be transmitted electronically to interested parties having requested such notification. ***Please note that this advice letter will only be distributed electronically.***

Response or Protest¹

¹ G.O. 96-B, General Rule 7.4.1

Anyone may respond to or protest this advice letter. When submitting a response or protest, **please include the utility name and advice letter number in the subject line.**

A **response** supports the filing and may contain information that proves useful to the Commission in evaluating the advice letter. A **protest** objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. These grounds² are:

1. The utility did not properly serve or give notice of the AL;
2. The relief requested in the AL would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
3. The analysis, calculations, or data in the AL contain material error or omissions;
4. The relief requested in the AL is pending before the Commission in a formal proceeding; or
5. The relief requested in the AL requires consideration in a formal hearing, or is otherwise inappropriate for the AL process; or
6. The relief requested in the AL is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require relitigating a prior order of the Commission.)

A protest shall provide citations or proofs where available to allow staff to properly consider the protest.

A response must be made in writing or by electronic mail and must be received by the Water Division within 20 days of the date this advice letter is filed. The address for mailing or delivering a protest is:

Tariff Unit, Water Division, 3rd floor
California Public Utilities Commission,
505 Van Ness Avenue, San Francisco, CA 94102
water_division@cpuc.ca.gov

In the same date the response or protest is submitted to the Water Division, the respondent or protestant shall send a copy by mail (or e-mail) to us, addressed to:

Email Address:

chase.grady@amwater.com

Mailing Address:

520 Capital Mall, Suite 630

² G.O. 96-B, General Rule 7.4.2

Sacramento, CA 95814

sarah.leeper@amwater.com

555 Montgomery Street, Suite 816
San Francisco, CA 94111

ca.rates@amwater.com

520 Capital Mall, Suite 630
Sacramento, CA 95814

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform the Water Division, within the 20-day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

If you have not received a reply to your protest within 10 business days, please contact Chase Grady at (916) 568-4241.

CALIFORNIA-AMERICAN WATER COMPANY

/s/ Chase Grady

Chase Grady
Associate Rates & Regulatory Analyst

| Cal P.U.C. Sheet No. | Title of Sheet | Cancelling Cal P.U.C. Sheet No. |
|---------------------------------|--|--|
| 371-S | Schedule No. WW-CAP All Wastewater Services CUSTOMER ASSISTANCE PROGRAM Sheet 3 | 325-S |
| 372-S | TABLE OF CONTENTS Sheet 1 | 370-S |

Schedule No. WW-CAP
All Wastewater Services
CUSTOMER ASSISTANCE PROGRAM

SPECIAL CONDITIONS APPLICABLE TO CUSTOMER ASSISTANCE PROGRAM:

General Items:

1. Customer Assistance Program (CAP): As reflected in this tariff, qualifying customers receive a surcredit, as noted above, per month per qualifying residential customer. Customers must apply with the Company for acceptance into the Customer Assistance program. Qualification criteria are outlined below. This program is also known as the H2O Help to Others Program. Effective June 1, 2024 to May 31, 2025. (T)

- a. CAP Household: A CAP Household is a household where the total gross income from all sources, including total income from all persons living full-time in the household is less than shown on the table below based on the number of persons in the household. Total gross income shall include both taxable and non-taxable income. Persons who are claimed as a dependent on another person's income tax return are not eligible for this program. The California American Water bill must be in the customer's name. (T)

| Household Size | CARE Program Income Guidelines (CAP Program) |
|------------------------|--|
| 1-2 | \$40,880 |
| 3 | \$51,640 |
| 4 | \$62,400 |
| 5 | \$73,160 |
| 6 | \$83,920 |
| 7 | \$94,680 |
| 8 | \$105,440 |
| Each Additional Person | \$10,760 |

- b. Application and Eligibility Declaration: An application and eligibility declaration on a form authorized by the Commission is required for each request for service under this schedule. Renewal of a customer's eligibility declaration will be required every two years and may be required on an annual basis. Customers are only eligible to receive service under this rate schedule at one residential location at any one time, and the rate applies only to the customer's permanent primary residence. This schedule is not applicable where, in the opinion of the Company, either the accommodation or the occupancy is transitory. Customers may self-certify and may be requested to present documentation verifying participation in a customer assistance program. (C)
- c. Commencement of Rate: Eligible customers shall be billed on this schedule commencing no later than one billing period after receipt and approval of the customer's application by the Company.

(Continued)

| (TO BE INSERTED BY UTILITY) | | ISSUED BY | (TO BE INSERTED BY C.P.U.C.) | |
|-----------------------------|------|-----------------------------------|------------------------------|-------------------|
| Advice | 80-S | S. W. OWENS | Date Filed | <u>05/03/2024</u> |
| Decision | | SR. DIRECTOR - Rates & Regulatory | Effective | <u>06/01/2024</u> |
| | | | Resolution | <u></u> |

TABLE OF CONTENTS

Sheet 1

The following listed tariff sheets contain all effective rates and rules affecting the charges and service of the utility, together with other pertinent information:

| <u>SUBJECT MATTER OF SHEET</u> | <u>C.P.U.C. SHEET NO.</u> | |
|--|---|-----|
| <u>RATE SCHEDULES</u> (Continued): | | |
| Title Page | 192-S | |
| Table of Contents | 372-S, 329-S | (C) |
| Preliminary Statement | 176-S, 4-S, 5-S, 78-S, 177-S, 178-S, 179-S, 180-S | |
| Service Area Maps | 6-S, 64-S, 65-S, 8-S, 57-S, 58-S, 9-S, 59-S, 194-S | |
| <u>Rate Schedules:</u> | | |
| Schedule No. SA – Active Sewer Service | 363-S, 347-S, 364-S, 349-S | |
| Schedule No. SP – Passive Sewer Service | 365-S, 351-S | |
| Schedule No. UF | 361-S | |
| Schedule No. WW-CAP | 366-S, 341-S, 371-S, 326-S, 327-S, 328-S | (C) |
| Schedule No. WW-DU | 367-S, 333-S | |
| Schedule No. WW-Fees | 369-S | |
| <u>FEES, CONTRACTS & DEVIATIONS</u> | | |
| <u>Rules:</u> | | |
| No. 1 Definitions | 158-S | |
| No. 2 Description of Service | 89-S, 13-S | |
| No. 3 Application for Service | 14-S | |
| No. 4 Contracts | 15-S, 90-S | |
| No. 5 Special Information Required on Forms | 16-S | |
| No. 6 Establishment and Reestablishment of Credit | 17-S, 18-S, 19-S | |
| No. 7 Deposits | 20-S | |
| No. 8 Notices | 21-S, 22-S | |
| No. 9 Rendering and Payment of Bills | 23-S | |
| No. 10 Disputed Bills | 24-S, 25-S, 26-S, 175-S | |
| No. 11 Discontinuance and Restoration of Service | 27-S, 28-S | |
| No. 12 Information Available to Public | 29-S, 30-S, 31-S | |
| No. 13 Temporary Service | 32-S, 33-S | |
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| No. 15 Main Extensions | 35-S | |
| No. 16 Service Connections, Meters, and Customer's Facilities | 36-S | |
| No. 17 Measurement of Service | 37-S, 38-S, 39-S, 40-S | |
| No. 18 Meter Tests and Adjustment of Bills for Meter Error | 41-S | |
| No. 19 Service to Separate Premises and Multiple Units and Resale of Sewer Service | 42-S, 43-S, 44-S, 45-S | |
| No. 20 Limitation on Wastes Discharged into the Utility's Sewer System | 46-S | |
| No. 21 Commercial, Institutional and Industrial Wastes | 47-S | |
| No. 22 The Military Family Financial Relief Act | 48-S | |
| | 74-S, 75-S | |

(Continued)

(TO BE INSERTED BY UTILITY)

ISSUED BY

(TO BE INSERTED BY C.P.U.C.)

Advice 80-S

S. W. OWENS

Date Filed 05/03/2024

Decision

SR. DIRECTOR - Rates & Regulatory

Effective 06/01/2024

Resolution _____

MONTEREY WASTEWATER DISTRICT SERVICE LIST
CALIFORNIA-AMERICAN WATER COMPANY
ADVICE LETTER 80-S

BY MAIL:

| | | |
|---|--|--|
| Joe Lucido 25417 Boots Road Monterey, CA 93940 | Los Angeles Docket Office California Public Utilities Commission 320 West 4th Street, Suite 500 Los Angeles, CA 90013 | |
| Alco Water Service 249 Williams Road Salinas, CA 93901 | Monterey Regional Water Pollution Control Agency (MRWPCA) 5 Harris Court Road. Bldg D. Monterey, CA 93940 | Monterey Peninsula Water Mgmt Dist. Chief Financial Officer P.O. Box 85 Monterey, CA 93942 |
| Yazdan Emrani, P.E. Deputy Pub Works Director – Operations Monterey County DPW 168 W. Alisal Street, 2nd floor Salinas, CA 93901-2680 | City of Pacific Grove c/o Community Development Department Attention: Sarah Hardgrave 300 Forest Ave., 2nd floor Pacific Grove, CA 93950 | City of Pacific Grove City Attorney/City Hall 300 Forest Ave 2nd floor Pacific Grove, CA 93950 |
| Ann Camel City Clerk City of Salinas 200 Lincoln Avenue Salinas, CA 93901 | City of Sand City City Hall California & Sylvan Avenues Sand City, CA 93955 Attn: City Clerk | Deborah Mall, City Attorney City of Monterey 512 Pierce Street Monterey, CA 93940 |
| Karen Crouch City Clerk, Carmel-By-The-Sea PO Box CC Carmel-by-the-Sea, CA 93921 | Darryl D. Kenyon Monterey Commercial Property Owners Association P.O. Box 1953 Monterey, CA 93942 | Irvin L. Grant Deputy County Counsel County of Monterey 168 W. Alisal Street, 3rd floor Salinas, CA 93901-2680 |
| Marc J. Del Piero 4062 El Bosque Drive Pebble Beach, CA 93953-3011 | Vibeke Norgaard City Attorney of Sand City P.O. Box 183 Carmel, CA 93921 | |

MONTEREY WASTEWATER DISTRICT SERVICE LIST
CALIFORNIA-AMERICAN WATER COMPANY
ADVICE LETTER 80-S

By E-MAIL:

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CALIFORNIA-AMERICAN WATER COMPANY

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