



COMMUNITY IMPACT

2021 Report



Investing in the communities we serve and love is very important to us at Indiana American Water. We believe when we invest and volunteer at our local schools and nonprofit organizations, we are all stronger. In 2021, we invested more than \$295,000 in communities through general charitable contributions, grants, sponsorships and programming support to organizations statewide. Making an impact across the state is one more way we help keep life flowing!

EMPLOYEES ENGAGED IN OUR COMMUNITIES

Our employees are actively making our communities better places to live, work and play.



Indiana American Water employees volunteered 1,065 hours in the communities we serve.

Our employees volunteered 148 times for community events.



GIVING BACK: MORE THAN \$295,000

We donated more than \$295,483 to organizations in our communities through grants, general charitable contributions and programming support.*



Economic Development
\$112,470



Firefighting Support Grants & Sponsorships
\$30,040 to 33 fire and rescue organizations



Environmental Grants & Sponsorships
\$30,500



Youth & Education
\$22,925



Food Bank & Hunger Relief
\$2,500



Other Charitable Contributions and Community Partnerships
More than \$97,000 to 55 organizations



Customer Assistance Program

Since 2020, Indiana American Water has been assisting customers in three pilot communities who are experiencing financial hardship to keep their water service flowing. In 2021, 505 grants totaling \$40,486 were provided to households in need.

American Water Charitable Foundation

- **\$40,850** donated to 77 non-profit organizations in Indiana. This includes more than \$7,450 our employees donated to organizations in Indiana through United Way.

COMMUNITY. ONE MORE WAY WE KEEP LIFE FLOWING.

*These amounts may be subject to recovery in a future potential rate case(s).