



PROVIDING QUALITY IN EVERY DROP

FOR MORE INFORMATION

For more information related to drinking water standards, customers can also call the EPA Hotline: 1-800-426-4791



QUESTIONS?

We can be reached at our Customer Service Center: 1-866-430-0820

Hours: 7 a.m.–7 p.m.

For emergencies, we're available 24/7.

UNUSED MEDICATION

How to properly dispose of unused medication

A MESSAGE TO OUR CUSTOMERS ON PHARMACEUTICALS

At Missouri American Water, we take water quality and safety seriously. The U.S. Environmental Protection Agency (EPA) sets water quality standards intended to protect public health, and Missouri American Water treats and delivers water that meets or surpasses all EPA drinking water standards.

Currently, the EPA does not require water utilities to monitor for pharmaceuticals in water, nor have they set treatment standards for pharmaceuticals in drinking water. However, research studies have shown that the treatment processes used by Missouri American Water can be effective for the removal of many of these compounds.

For more than a decade, our parent company, American Water, has been active in supporting and participating in research to better understand the occurrence, treatment and health effects of trace levels of pharmaceuticals in water. American Water has been and will continue to work in close collaboration with the EPA to set drinking water standards that protect the quality of our water supply.

Our facilities are also active in watershed and wellhead protection programs to prevent pollutants from even entering our water supplies. We also offer useful tips on how to properly dispose of unused medications.

HOW TO PROPERLY DISPOSE OF UNUSED MEDICATIONS

The White House Office of National Drug Control Policy recommends the following tips for proper disposal of medications:

- Don't flush prescription drugs down the toilet or drain unless the label or accompanying patient information specifically instructs you to do so.
- Take advantage of community pharmaceutical take-back programs that allow the public to bring unused drugs to a central location for proper disposal. Call your municipal or county government's office and ask if a drug take-back program is available in your community.
- If a drug take-back or collection program is not available:
 1. Take unused, unneeded or expired prescription drugs out of their original containers.
 2. Mix prescription drugs with an undesirable substance, such as used coffee grounds or kitty litter.
 3. Put the mixture in a disposable, nondescript container with a lid, such as an empty milk carton, margarine tub or sealable bag.
 4. Conceal or remove any personal information from the original prescription drug container, including Rx number, by covering it with black permanent marker or duct tape, or by scratching it off.
 5. Place the sealed container and the empty drug containers in the trash.

FOR MORE INFORMATION

Visit these websites for additional tips and information on pharmaceuticals and drinking water:

- www.missouriamwater.com
- www.awwa.org
- www.epa.gov/water-research
- toxics.usgs.gov/regional/emc

