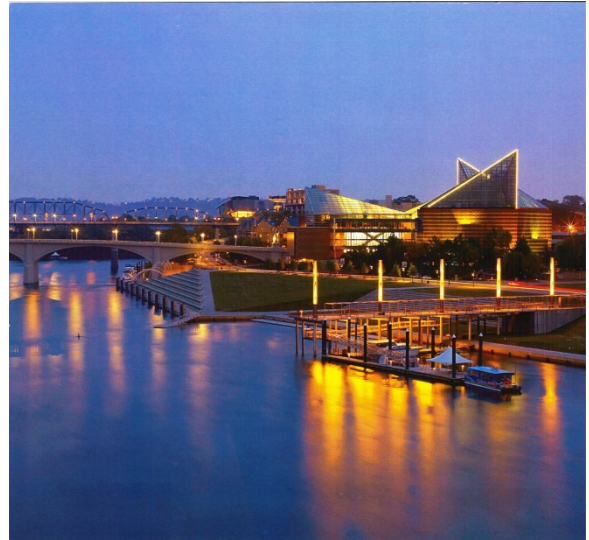


# KEY FACTS



## OUR WATER QUALITY RECORD

- 💧 In the 128 years we've served the community, state or federal officials have NEVER issued us a water quality violation, otherwise referred to as a notice of violation (NOV).
- 💧 The Tennessee River is the source for our water and our water is filtered as part of the treatment process.
- 💧 In 2015, we achieved two water quality awards: the 15-Year Directors Award for the Partnership for Safe Water and the Water Quality Award by the Tennessee Chamber of Commerce & Industry. The Partnership is a voluntary program through six different organizations and exceeds EPA requirements. The Chamber award was chosen based on efforts to go beyond compliance to implement sustainable environmental improvements through capital investment.



**WE CARE ABOUT WATER. IT'S WHAT WE DO.**