



COMMUNITY IMPACT

2023 Report



At Virginia American Water, our work extends beyond providing safe, reliable water and wastewater services to our customers. We are also committed to supporting organizations that make our communities a better place to live and work. That's why we're proud to have provided over \$37,230 in funding to 55 organizations to benefit the well-being of our customers, communities, and watersheds. Making an impact across the state is one more way we help keep life flowing!

EMPLOYEES ENGAGED IN OUR COMMUNITIES

186
hours

Virginia American Water team members volunteered **more than 180 hours** in the community. Here are just a few examples:

- Hosted a food drive in Hopewell benefitting the Hopewell Food Pantry
- Participated in 5 clean-ups throughout the communities we serve, helped to remove over 250 pounds of litter
- Donated 125 toys to Toys for Tots



GIVING BACK: MORE THAN \$37,200

We donated \$37,230 to organizations in our communities through grants, scholarships, general charitable contributions and programming support, and contributions to assist customers in paying their water or wastewater bill.



Help to Others Program: In 2023, we contributed \$13,830 to fund our customer assistance program. Since 2010, we have been assisting customers experiencing financial hardship to help keep their water and/or wastewater services flowing.



Public Safety and Firefighting Support Grants
\$7,000 to 8 organizations



Environmental Grants & Sponsorships
\$8,000 to 3 organizations



Inclusion, Diversity & Equity
\$1,000 to support the MLK Jr. Foundation



Health & Wellness
\$3,400 to 5 organization



Community Sustainability
\$4,000 to 2 organizations



American Water Charitable Foundation Contributed Over **\$144,100 IN VIRGINIA**

\$117,540 awarded to 14 organizations through AWCF's "Keep Communities Flowing" grant programs.

\$26,614 donated to 58 non-profit organizations in Virginia through the foundation's employee matching gift program. This includes more than \$8,600 our employees donated to organizations in Virginia through United Way.