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WEST VIRIGINIA-AMERICAN WATER COMPANY

OF

CHARLESTON, WEST VIRGINIA

RATES, RULES AND REGULATIONS FOR FURNISHING

SEWERAGE AND SEWAGE DISPOSAL SERVICE

AT

CITIES, TOWNS, COMMUNITIES, ETC.,
AS DIRECTED ON SHEET NO. 1

Filed With The Public Service Commission of West Virginia

Issued: October 10, 2008

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Issued By: West Virginia-American Water Company

By: Michael A. Miller

Michael A. Miller, Manager Rates and Regulation

Index of Communities/Territories Served (by County)

Boone County

Elk Run
Janie
Seng Creek
Sylvester

Fayette County

Fayetteville
Oak Ridge

Jefferson

Apple Orchard Acres
Cave Quarters Subdivision
Charles Town
Deerwood
East Jefferson County
Harpers Ferry
Kearneysville
Ranson
Shenandoah Junction
Shepherdstown

Kanawha County (N)

Nitro (N)

Morgan

Berkeley Springs

(N) Indicates new tariff provision

RULES AND REGULATIONS

Rules and Regulations for the Government of Sewer Utilities, adopted by the Public Service Commission of West Virginia, and now in effect, and all amendments thereto and modifications thereof hereafter made by said Commission.

The rates and charges herein shall be billed to the owners, tenants or other occupants of the premises served by the Company's sewerage system.

No free use of the services and facilities of said Company's sewerage system shall be permitted.

RULES AND REGULATIONS APPLICABLE TO PRIVATE SERV1CE LINES

To assure the orderly development of its system, and to provide adequate service to its customers, the Company should ordinarily provide sewer service only at the property line of the customer requesting service, and in those instances where the Company's service does not extend to the customers' property line, an extension should be made by the Company in accordance with Rule 5.5 e of the Rules and Regulations for the Government of Sewer Utilities. The provisions of this rule shall apply to all persons now or hereafter receiving sewer service through a privately owned service line extending from the Company's main to the property to be served.

RULES AND REGULATIONS APPLICABLE TO ACCESS TO METERS, SERVICE CONNECTIONS AND OTHER PROPERTIES OWNED BY THE COMPANY ON THE CUSTOMER'S PREMISES

Agents and employees of the Company shall, in the proper discharge of their duties, have access at all reasonable times to meters, service connections and other properties owned by the Company on the customer's premises. The customer shall maintain his premises in a reasonably safe condition and shall keep all agencies thereon, including dogs and other animals, under reasonable control for the purpose of providing such access free from hazard or threat of danger to such agents and employees.

Every employee, whose duties require him to enter the customer's premises shall wear a distinguishing uniform, or other insignia, identifying him as an employee of the Company, or carry on his person a badge or other identification which will identify him as an employee of the Company.

Neglect or refusal on the part of the customer to comply with this rule and to supply free and safe access to his premises shall be sufficient cause for discontinuance of service on the part of the Company.

RULES AND REGULATIONS GOVERNING NON-PAYMENT OF SEWER BILLS

The following provisions apply to discontinuance of service for nonpayment and to resumption or reconnection of service:

(a) Discontinuance for non-payment. If any current usage billing is not fully paid within sixty (60) days after the date of such billing, water service to the customer shall be discontinued. Water service shall not be restored or resumed until payment to the Company of all past-due billings, any and all accrued penalties and, if applicable, interest, as well as the applicable discontinuance/restoration or administrative fee for water and sewer service.

(b) Discontinuance/restoration fee; administrative fee. Whenever water service has been discontinued for non-payment of sewer billing, a discontinuance fee of $20.00 shall be charged; or in the event the delinquent sewer bill is collected by Company representative(s) in the filed, an administrative fee of $20.00 shall be charged. A $20.00 restoration fee will be assessed for each occurrence where water service to sewer customers is restored, after water service has been discontinued for non-payment of sewer bills.

AVAILABILITY OF SERVICE

Available for residential, commercial, governmental, industrial (except unusual industrial waste) and resale sewerage service and facilities

RATE

All sewer services provided shall be by meter measurement.

The regular published meter rates shall apply to the city, village or district in which application is made will be charged, but in no case shall be less than the monthly minimum.

SPECIAL TERMS AND CONDITIONS

In those cities, villages and districts for which the Company has published and files with the Public Service Commission of West Virginia a requirement for "Service Connection" deposit, applicants for temporary or construction purpose service shall comply with such requirement.

A charge for making each service connection shall be $300.00 to make an ordinary connection to the sewerage system. Project service connections shall be charged $125.00 if paid prior to bidding of the project, but $300.00 if paid after the project has been let or put out for bid.

(C) Applicable in the Company's entire territory served by the Company's public sewerage utility except the communities identified in Sheet No. 4A.

AVAILABILITY OF SERVICE

Available for residential, commercial, governmental, industrial (except unusual industrial waste) and resale sewerage service and facilities.

RATE

(I)	First	2,500	gallons used per month $28.5360 at the minimum charge
(I)	All over	2,500	gallons used per month $24.3147 per 1,000 gallons

(I) **MINIMUM CHARGE**

No bill will be rendered for less than a minimum charge of $71.34.

(I) **UNMETERED/UNMEASURED CHARGE**

In the event the customer's/user's water supply is unmetered or otherwise unmeasurable by the Company, a flat rate of $119.97 per month shall be charged (based on 4,500 gallons used per month).

INCREMENTAL COST OF WASTEWATER

A cost of $2.10 per 1,000 gallons is to be used when the bill reflects unusual consumption which can be attributed to eligible leakage on the customer's side of the meter. This rate shall be applied to all such unusual consumption above the customer's historical average usage.

DELAYED PAYMENT PENALTY

The Company's tariffs are net. On all current usage bills not paid within twenty-one (21) days of the date of bill, ten percent (10%) will be added to the net amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

RETURNED CHECK CHARGE

A service charge equal to the actual bank fee assessed to the Company, not to exceed $15.00, will be imposed upon any customer whose check for payment of charges is returned by their bank due to insufficient funds.

(I) Indicates Increase in rates
(C) Indicates changes in text.

Applicable to eligible residential customers within the Company's Nitro service territory formerly served by Nitro Regional Wastewater Authority.

(N) AVAILABILITY OF SERVICE

Available for residential, commercial, governmental, industrial (except unusual industrial waste) and bulk sewerage service and facilities.

(N) RATE

First	2,500	gallons used per month $20.2600 per 1,000 gallons
All over	2,500	gallons used per month $17.2634 per 1,000 gallons

(N) MINIMUM CHARGE

No bill will be rendered for less than a minimum charge of $50.65.

(N) UNMETERED/UNMEASURED CHARGE

In the event the customer's/user's water supply is unmetered or otherwise unmeasurable by the Company, a flat rate of $85.18 per month shall be charged (based on 4,500 gallons used per month).

(N) INCREMENTAL COST OF WASTEWATER

A cost of $2.10 per 1,000 gallons is to be used when the bill reflects unusual consumption which can be attributed to eligible leakage on the customer's side of the meter. This rate shall be applied to all such unusual consumption above the customer's historical average usage.

(N) DELAYED PAYMENT PENALTY

The Company's tariffs are net. On all current usage bills not paid within twenty-one (21) days of the date of bill, ten percent (10%) will be added to the net amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

(N) RETURNED CHECK CHARGE

A service charge equal to the actual bank fee assessed to the Company, not to exceed $15.00, will be imposed upon any customer whose check for payment of charges is returned by their bank due to insufficient funds.

(N) Indicates New tariff provision

Applicable within the Company's entire service territory to eligible residential customers who qualify for Special Reduced Rate Residential Service (SRRRS) rates and residential customers who verify an annual household income at or below 200 percent of the federal poverty level (FPL) as defined by the Commission. Such customers will also receive a 20% discount as established by the Commission's February 27, 2026 Order in Case Nos. 25-0426-W-42T & 25-0428-S-42T. Those customers qualifying for SRRRS rates will also receive an additional 20% discount as described on 5A, 5B, & 5C. Such discounts are not reflected in the rates below.

AVAILABILITY OF SERVICE

Available for residential customers only.

(I) **RATE**

First	2,500	gallons used per month $19.8000 per 1,000 gallons
All over	2,500	gallons used per month $16.8744 per 1,000 gallons

(I) **MINIMUM CHARGE**

No bill will be rendered for less than a minimum charge of $49.50.

UNMETERED/UNMEASURED CHARGE

In the event the customer's/user's water supply is unmetered or otherwise unmeasurable by the Company, a flat rate of $83.25 per month shall be charged (based on 4,500 gallons used per month).

INCREMENTAL COST OF WASTEWATER

A cost of $2.10 per 1,000 gallons is to be used when the bill reflects unusual consumption which can be attributed to eligible leakage on the customer's side of the meter. This rate shall be applied to all such unusual consumption above the customer's historical average usage.

DELAYED PAYMENT PENALTY

The Company's tariffs are net. On all current usage bills not paid within twenty-one (21) days of the date of bill, ten percent (10%) will be added to the net amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

RETURNED CHECK CHARGE

A service charge equal to the actual bank fee assessed to the Company, not to exceed $15.00, will be imposed upon any customer whose check for payment of charges is returned by their bank due to insufficient funds.

(I) Indicates increase in rates

SCHEDULE II

SURCHARGE FORMULA TO BE APPLIED IN CASES WHERE SURFACE DRAINAGE IS CONNECTED TO THE COMPANY'S SANITARY SEWER SYSTEM

APPLICABILITY

Where the Company has discovered that a customer's roof drain, downspout, storm sewer, or other similar facilities conducting surface water have been connected to the sewer system, and such customer has failed to take appropriate action within thirty (30) days of receipt of a demand by the Company, in accordance with the rules and regulations of the Public Service Commission, to eliminate such connection, a surcharge will be imposed upon the customer calculated on the basis of the following formula:

$$S = A \times R \times .0006233 \times C$$

- S - The surcharge in dollars
- A - The area under roof and/or the area of any other water collection surface connected to the sanitary sewer, in square feet.
- R - The measured monthly rainfall, in inches
- .0006233 - A conversion factor to change inches of rain x square feet of surface to thousands of gallons of water
- C - The Company's approved rate per thousand gallons of metered water usage.

The Company shall not impose the surcharge unless, and until, the customer has been notified by certified mail, return receipt requested, or by hand delivery, that it has been established by smoke testing, dye testing, or on-site inspection that rain or other surface water is being introduced into the sanitary sewer system at the customer's location, and that the customer has not acted within thirty (30) days from receipt of such notice to divert the water from the sanitary sewer system.

Said surcharge shall be calculated and imposed for each month that said condition continues to exist. Failure to pay the surcharge and/or correct the situation shall give rise to the possible termination of water service in accordance with the Rules and Regulations of the Public Service Commission of West Virginia.

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1.1 General Terms

(a) Pursuant to W. Va. Code §24-2A-5, this Special Reduced Rate Residential Service ("SRRRS") tariff schedule is available to all current residential service (RS) customers and prospective RS customers who present to the Company satisfactory proof that the customer is receiving:

(1) Social Security Supplemental Security Income (SSI),
(2) Temporary Assistance for Needy Families (TANF),
(3) Temporary Assistance for Needy Families-Unemployed Parent Program (TANF-UP), or
(4) Assistance from the Supplemental Nutrition Assistance Program (SNAP) if they are sixty years of age or older.

(b) Any customer desiring to qualify for service under the SRRRS tariff chedule shall send by US mail or other form of delivery to the Company's Charleston, WV office an application completed in accordance with rules adopted by the West Virginia Department of Health and Human Resources (WVDHHR). Provided, if an SSI, TANF, TANFUP or SNAP recipient is living in a household that is served under the name of a person who is not an SSI, TANF, TANF-UP or SNAP recipient, that service may not be changed or have been changed subsequent to July 1, 2012 to the name of the SSI, TANF, TANF-UP or SNAP recipient in order to qualify for service under the SRRRS tariff schedule. Provided, further that the Company shall not reject an application for service under the SRRRS tariff schedule on the basis that the customer is not a recipient of SSI, TANF, TANF-UP or SNAP when said customer is:

(1) A member of the support group or payment group receiving aid under TANF or TANF-UP, as determined by WVDHHR; or
(2) A member of the support group or payment group receiving SNAP, as determined by WVDHHR, and is over sixty (60) years of age; or
(3) The spouse of a person who is over sixty (60) years of age and a recipient of SNAP; or
(4) The spouse of a person who receives SSI; or
(5) Otherwise determined to be eligible to receive service under the SRRRS tariff schedule.

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In determining whether a customer qualifies to receive service under the SRRRS tariff schedule, the Company is entitled to rely on the information which is provided to it directly or indirectly by WVDHHR.

1.2 Applicable Rates

(a) The service to eligible customers will be billed under the Company's current applicable tariffs for all residential service rendered on a monthly basis less a credit of 20% before application of local taxes as provided for by West Virginia Code §24-2A-5. The Company shall apply all relevant and applicable requirements and conditions of W. Va. Code §24-2A-5 and all other requirements of the rules and regulations and terms of conditions of service of the Company's West Virginia P.S.C. Tariff and the SRRRS tariff schedule, as amended from time to time.

(b) The SRRRS tariff schedule shall apply to any charges based on wastewater usage during the periods in which a customer is eligible to receive service under such tariff schedule. Minimum bills for qualified customers will be discounted under the SRRRS tariff. Surcharges not based on wastewater usage, disconnection fees, reconnection fees, tap fees and similar charges shall not be discounted.

(c) After any period during which a customer does not receive wastewater service under the SRRRS tariff schedule, that customer must reapply in order to resume receiving service under the SRRRS tariff schedule.

(d) The Company shall use due diligence to reflect applicable SRRRS charges on the bills it renders to customers qualified to receive service under such tariff schedule. However, the Company shall not be required to alter the timing of its meter-reading or billing schedules, but it may make adjustment to subsequent bills to correct billing errors or to reflect the initiation, continuation or termination of service under the SRRRS tariff schedule.

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1.3 Certification of Revenue Deficiency. No more than twice per year the Company may make application to the Commission for a determination and certification of the revenue deficiency which it has experienced as a result of offering service under the SRRRS tariff schedule instead of under the Company's standard residential rates. Each such application should contain sufficient information to enable the Commission to determine the revenue deficiency experienced by the Company. This information shall include a comprehensive monthly report of the Company's disposition of the applications received and the resulting revenue deficiency for each month and a summary report for the entire certification period. All information submitted for determination and certification of the Company's revenue deficiency shall be verified by the Company to be true and accurate to the best of its knowledge and information. Each determination and certification by the Commission of a revenue deficiency shall be issued in the form of a final order.

1.4 Notice to Customers

The Company shall provide notice of the availability of service under the SRRRS tariff schedule at least once per year by bill message or bill insert. Such notice will advise the Company's customers that detailed information on eligibility may be obtained from the WVDHHR and/or this tariff.

End of Section 1

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SCHEDULE III

SURCHARGE FORMULA TO BE APPLIED IN THE CASE OF USERS PRODUCING UNUSUAL WASTE

The charge for the treatment of unusual waste will be calculated on the basis of the following formula:

Ci = Vo Vi+ BoBi + SoSi

CI =	charge to unusual users per year
Vo =	average unit cost of transport and treatment chargeable to volume, in dollars per gallon
Vi =	volume of wastewater from unusual users in gallons per year
Bo =	average unit cost of treatment, chargeable to Biochemical Oxygen Demand (BOD) in dollars per pound
Bi =	weight of BOD from unusual users in pounds per year
So =	average unit cost of treatment (including sludge treatment) chargeable to total solids in dollars per pound
Si =	weight of total solids from unusual users in pounds per year

When an unusual user is to be served, a preliminary study of its wastes, and the cost of transport and treatment thereof, will be made. Waste containing materials which, in the judgment of the Company, should not be introduced into the sewer system need not be handled by it. The results of this preliminary study will be used to determine the feasibility of the proposed sewer service and the charge therefore, based upon the formula set out above.

Thereafter, unusual sewage will be monitored on a regular basis and at the conclusion of each fiscal year, based on the investigation aforesaid and audit of the Company records, new cost figures will be calculated for use in the above formula. The cost of establishing the monitoring facilities shall be paid by the unusual user. Based on these audited figures, additional billings covering the past fiscal year will be made for payment by each unusual user, or refund given by the Company, as the case may be. Such audited figures will then be used for the preliminary billing for the next fiscal year, at the end of which an adjustment will be made as aforesaid.

SCHEDULE IV

INDUSTRIAL WASTE IN CERTAIN INSTANCES

Where the amount of sanitary sewage discharged into the Company's wastewater collection and/or transmission and/or treatment system by an industrial plant or plants cannot be accurately determined by the use of the plant's water meter or meters, and said plant cannot or will not install a flow meter to measure such waste, a special formula will be used whereby such plant or plants will pay to the Company a sewer charge calculated at fifty (50) gallons of water per each employee at the plant each working day.

SCHEDULE V

APPLICABILITY

The rates, fees and charges set forth hereinbelow are applicable in all areas served by the Company's public sewerage utility.

AVAILABILITY OF SERVICE

Available for wastewater and leachate haulers

RATES

Each hauler shall pay a commodity charge of $20.00 per 1,000 gallons per load. The term "load" means the actual capacity of the truck or other transport method delivering wastewater and leachate as determined or verified by the Company.

DELAYED PAYMENT PENALTY

The Company's tariffs are net. On all current usage bills not paid within twenty-one (21) days of the date of bill, ten percent (10%) will be added to the net amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

RETURNED CHECK CHARGE

A service charge equal to the actual bank fee assessed to the Company, not to exceed $15.00, will be imposed upon any customer whose check for payment of charges is returned by their bank due to insufficient funds.

LOCAL BUSINESS AND OCCUPATION TAX (LOCAL SALES TAX) SURCHARGE

The following municipalities, having imposed an excise tax, exaction or fee based upon a percentage of revenue from sewer billings by the Company, within the territorial limits of such municipalities, such taxes, exactions or fees shall be billed as a "surcharge" to the customers receiving service within the said territorial limits. This "surcharge" shall be computed at the appropriate effective tax rate levied by the municipality giving consideration for the additional State gross sales tax resulting there from.

Any increase, decrease, elimination or creation of any such taxes, exactions or fees by the municipalities shall become effective after the Company has given thirty (30) days notice to the Commission of the imposition of or any change in said taxes, by filing a revision of the appropriate tariff sheet(s).

The monthly bills to such customers referred to above will reflect the amount resulting from Base Rate, Minimum Charge, Local Business and Occupation Tax Surcharge and any other applicable surcharges.

Customers receiving service within such municipalities shall pay a surcharge on the following effective surcharge rates:

Municipality	Local Sewer Sales Tax Rate	Surcharge Rate
Fayetteville	0.0150	0.01594

$$\text{Surcharge Rate} = \frac{\text{Local Sewer Sales Tax Rate}}{1-(\text{Local Sewer Sales Tax Rate} + \text{W.Va. State Tax Rate})}$$

LOCAL PUBLIC UTILITIES EXCISE TAX SURCHARGE

The municipalities listed below, having imposed public utility tax computed on the basis of two percent of the revenues from sewer billing revenue by the Company, within the territorial limits of such municipalities, such taxes, exactions or fees shall be billed as a "surcharge" to the customers receiving service within the said territorial limits. This "surcharge" shall be computed at the appropriate effective tax rate levied by the municipality.

Any increase, decrease, elimination or creation of any such taxes, exactions or fees by the municipalities shall become effective after the Company has given thirty (30) days' notice to the Commission of the imposition of or any change in said taxes, by filing a revision of the appropriate tariff sheet(s).

The monthly bills to such customers referred to above will reflect the amount resulting from Base Rate, Minimum Charge, Local Public Utilities Excise Tax Surcharge and any other applicable surcharges.

Customers receiving service within such municipalities shall pay a surcharge on the following effective surcharge rates:

Municipality	Local Tax Rate Sewer Sales	Surcharge Rate
Fayetteville	0.0200	0.0200

Rates and Charges
Wastewater System Improvement Charge

APPLICABILITY

Applicable to the entire territory served by the Company.

RATE

A Wastewater System Improvement Charge (WSIC) will be applied as of the effective date below to the meter charge (minimum charge) and volumetric components of the bills of all general domestic, commercial, industrial, wholesale/sale for resale (other than those served under a demand-based sale for resale agreement), and private fire service customers.

Effective Date: March 1, 2026

WSIC Components:

(D)	Meter Charge Component:	2.02%
(D)	Volumetric Component:	2.02%

(D) *Indicates decrease in rates*